

			- Milliesota, USA	
1 2 3		Minutes Roseville Community Engagement Commission (CEC) Thursday, November 10, 2016 - 6:30 p.m.		
4	1.	Roll Call		
5		Chair Scot Becker called the meeting to order at approximately 6:30 p.m. and		
6		City Manager Trudgeon called the roll.		
7		City Manager Trangeon car	ied the foli.	
8		Commissioners Present:	Chair Scot Becker; Vice Chair Theresa Gardella;	
9			and Commissioners Amber Sattler, Chelsea Holub,	
10			Peter Sparby, and Michelle Manke	
11			2 cost space, and reconstruction remains	
12		Commissioners Absent:	Commissioner Erik Tomlinson	
13		Commissioners Trosent.	Commissioner Erik Tommison	
14		Staff Present: Staff Liaison/City Manager Patrick Trudgeon		
15		Stail Heselit.	Enaison/City Munager Laurek Traageon	
16	2.	Approve Agenda		
17	2.	Commissioner Sparby asked to have included a new business item, "YouTube		
18		capabilities for city meetings;" with Chair Becker adding this to New Business as		
19		Item d.		
20		item d.		
21		Commissioner Sattler moved, Commissioner Gardella seconded, approval of the		
22		agenda as amended.		
23		agenaa as amenaea.		
24		Ayes: 6		
25		Nays: 0		
26		Motion carried.		
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28	3.	Public Comment on Items	Not on Agenda	
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30	4.	Approval of October 13, 2016 Meeting Minutes		
31		Comments and corrections to draft minutes had been submitted by various CEC		
32		Commissioners prior to tonight's meeting and those revisions were incorporated		
33		into the draft presented in tonight's agenda packet.		
34		u. sy. p. czeriicu		
35		Corrections:		
36		• Page 6, Line 264 (Sparby)		
37		Typographical correction: Change "e" to "be"		
38		• Page 14, Line 599 (Spa	6	
39		0 /	on: Correct to read: "Sparby agreed that starting the	
40		[discussion] was import	1 , 0	
41		[import	, 	
42		Commissioner Sparby mo	oved, Commissioner Sattler seconded, approval of	
43		October 13, 2016 meeting n		
44			m. r. m F. m. r. m.	

Ayes: 6 Nays: 0 Motion o

Motion carried.

5. Old Business

a. PRIORITY PROJECT UPDATES:

Assist in the formulation of the 2017 Comprehensive Plan Update Process (Commissioners Tomlinson & Sparby)

City Manager Trudgeon reported that the City Council had selected the firm WSB as the consultant for the general comprehensive plan update process, with contract negotiations underway by staff and the firm, and subsequent approval by the City Council in the near future. As noted in his memorandum dated November 3, 2016 (Attachment 5.a), Mr. Trudgeon noted the eighteen online completed surveys from residents regarding their preferred consultants (responses also attached). Once negotiations were completed, Mr. Trudgeon advised that calendar and community engagement options would be provided from staff for the CEC as an FYI addressing the consultant's recommendations for existing community events as well as traditional methods, anticipated at the December meeting.

For additional context for the CEC, Commissioner Sparby reported that he took in the proceedings on October 24, 2016 when the City Council interviewed both teams, allowing for a two-week window for the survey responses, and the City Council's subsequent decision this last Monday. Commissioner Sparby expressed his disappointment with the limited discussion at the November 7th meeting, opining that he had expected a more robust discussion rather than just a numbers game for making the Commissioner Sparby expressed further surprise with the limited packet materials, with little about community engagement, and the City Council simply asking that the cap be kept under \$175,000. Commissioner Sparby opined that it was hard to compare apples to apples at that point, with two different proposals and relative price points and variables for each firm. In response to the request for proposals (RFP), Commissioner Sparby stated he expected a more concise breakdown by each firm of how they intended to conduct community engagement. Therefore, Commissioner Sparby stated he thought it was important for the CEC to review that portion of the proposal to see what WSB's plans are; and for the CEC to put together its own plan of how they expect to engage the consultant and have the process put forward for and by the CEC.

City Manager Trudgeon offered several corrections to Commissioner Sparby's interpretation of the selection of WSB and corrected the price points in accordance with the actual proposals of each firm. Mr. Trudgeon

further corrected that the City Council's decision was not specifically related to price points, with staff recommending the Cuningham Group, but with the City Council deciding that their proposal may have included more graphics and design elements, they felt the money was better spent on the technical aspects. Therefore, Mr. Trudgeon noted the City Council's motion did not include a not-to-exceed amount, but their expectation was that the total amount would be under \$175,000. Mr. Trudgeon reported that the City Council and WSB anticipated a more robust discussion on community engagement.

Commissioner Gardella referenced the chart shown in Attachment 5..A.1 in the packet materials and resident survey responses indicating their preference for Cuningham Group based on the minimal eighteen responses, questioning if the City Council's decision was based on other ideas they were looking for. Commissioner Gardella referenced the community engagement and technical aspects of the WSB proposal; and when first talking about this a year ago, the CEC was of the understanding that the City Council was looking at a technical update of the plan document versus starting from scratch.

Chair Becker clarified that those issues would be the next touch points for future City Council discussions.

Commissioner Sparby suggested the next step for the CEC and the subcommittee for this priority should be to set up specific steps for the consultant from the CEC's perspective that involved community engagement strategies. Referencing the intent provided in the Cuningham Group's proposal and engagement of the CEC, Commissioner Sparby opined that it was important for WSB to take that into account going forward.

Given the questions on the online survey and inclusion of the survey in social media and other forms, Commissioner Holub expressed surprise that there had only been eighteen responses. Commissioner Holub asked if that had been a similar response for the city in the past.

City Manager Trudgeon agreed that he'd found that a low response rate and had hoped for more. However, Mr. Trudgeon noted that this was not an unusual challenge faced by the city in soliciting community input. Mr. Trudgeon advised that the opportunity could be made available, but people had to choose whether or not to plug in. That may be for a variety of reasons and relevance to them depending on a particular issue. Mr. Trudgeon reported this is not unique to the City of Roseville, but also realized by other communities. Mr. Trudgeon noted this was an attempt to start engaging residents in the comprehensive plan update; and while not able to determine who responded, he suspected that they may have been

137 those already connected to city government. Reiterating that it was a 138 challenge, Mr. Trudgeon admitted he wasn't sure he had the answer, but 139 had been hopeful there would have been more responses. 140 141 While not knowing who responded, Commissioner Gardella questioned why, since all eighteen supported the Cuningham Group as the choice 142 143 firm, the City Council had chosen WSB instead. Commissioner Gardella 144 opined that this could be discouraging if residents see that, making them 145 question if and how their vote counted. Commissioner Gardella suggested 146 that the city articulate how and why the choice was made, though looping 147 that decision back on social media or on the city's website. 148 149 Commissioner Holub agreed with Commissioner Gardella's suggestions 150 151 City Manager Trudgeon noted that the City Council's decision was not 152 unanimous, and stated he wasn't sure if any thought had been given to articulating that beyond the City Council's discussion and individually 153 154 stated positions. 155 156 Chair Becker noted there was a section in the City News for recent City 157 Council actions, and suggested that may be the place to expand on the 158 decision-making and rationale, connecting the dots based on their key 159 deciding factors. 160 161 From his recollections, Commissioner Sparby stated he hadn't actually 162 heard the City Council substantively discuss the survey responses, and if 163 so only briefly; nor did he recall them articulating all the things they were 164 weighing in their decision. From the community engagement perspective, 165 Commissioner Sparby opined that it would be good to highlight those 166 survey responses especially through the email announcement. 167 168 Chair Becker clarified that he was referring to the City Council summary 169 in the paper news, but also suggested it could be included in the City 170 Council's email summaries that went out more frequently. 171 172 Based on his personal experience, Commissioner Sparby stated that he 173 only read the online City Update frequently, and opined that applied to 174 other residents as well, providing critical updates, and well-read, and an 175 appropriate place to promote any types of surveys through that method. In 176 additional Commissioner Sparby suggested some YouTube functionality 177 that could be plugged into and updated. Commissioner Sparby stated the 178 more information made available to draw into those updates, the better. 179

Based on community survey responses, Chair Becker noted that the City

News newsletter appeared to be the most common way for residents to get

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updates. However, Chair Becker noted the sticky point was the long production point between preparation and distribution.

City Manager Trudgeon noted that the City Council had talked about a monthly publication, but staff time and the cost to do so had been seen as prohibitive until deemed more of a priority.

Discussion ensued, lead by Chair Becker, on how the City Council agendas and resulting information worked from a print and online process and how unscheduled agenda items or issues often popped up that created timing issues. However, Chair Becker suggested it may be worth exploring how to get creative in the future, perhaps with a newsletter insert that would require less lead time.

Commissioner Sparby suggested a future CEC agenda item that addressed various avenues for community engagement from a city level (e.g. email, print, Speak Up! Roseville) and creating a summary of those various options along with incorporating lead time for each option, what it covers and a basic rundown of what was required and what was done. From a community engagement perspective, Commissioner Sparby suggested identifying the avenues relied on and a comprehensive review for the benefit of new commissioners with staff and the City Council referencing that review in the future.

Chair Becker suggested adding that to the 2017 work list as a priority with a broader communication effort given more thought at that time.

Recommend ways to expand city learning and engagement opportunities (Commissioners Manke and Holub)

Chair Becker noted the inclusion of Commissioner Manke's draft proposal in the meeting packet materials (Attachment 5.A.2) detailing her initial ideas and options for a city open house.

Commissioner Manke reviewed some items to consider such as: who takes the lead, who would be the CEC's project manager to work with staff and the City Council for information handouts, but then to take the lead with different areas to map out attractions. Commissioner Manke also noted the need to define the structure of the event, suggesting city staff serve as the main contact or lead on the communications side; with perhaps separate leads for each category (e.g. children, businesses, Roseville U sessions, and city department and advisory commission involvement). Commissioner Manke noted the timing of the event and how much staff involvement was needed and their available time allotment would be considerations as well.

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Discussion included whether the event was intended as one big event or split into two events annually, perhaps with one smaller and one larger; whether one in the winter and one in the summer would work best; how to plan for the first event and its timing or whether to start small and build on the event each year.

Commissioner Holub asked how to move the ideas to fruition.

City Manager Trudgeon noted there were a lot of great ideas brought forward by Commissioner Manke and the CEC, and suggested the first step would be for staff to consider the logistics of those ideas before moving forward any further. Mr. Trudgeon noted that the last Open House was held eight or nine years ago and the scope involved city staff organizing and running the event. Mr. Trudgeon suggested crafting the event with the goal in mind (e.g. showcasing the city and services it provided) whether one department or all departments and involving opportunities for all age groups accordingly, with staff supervision. Mr. Trudgeon noted the past success and interest for Police, Fire and Public Works Department equipment tours; and while staff was happy to give tours of the city campus and possibly City Hall, he liked the idea of smaller and shorter Roseville University classes and especially liked the idea of a mock City Council meeting. Mr. Trudgeon opined that the mock meeting format may engage residents better than class time, with many opportunities brought forward.

City Manager Trudgeon expressed hesitation with involving the business community (e.g. highlighting Roseville businesses) in this particular format, opining it could prove a lot of work that may go beyond the scope of what was intended and what was trying to be accomplished. Mr. Trudgeon suggested focusing on the city versus the business community; allowing space to focus on Roseville businesses down the road. As an example, the now discontinued annual Home & Garden Fair took a tremendous amount of time and pre-planning to accomplish; and while well-received, the City Council determined that the considerable cost and staff time and resources involved no longer made sense at least on an annual basis. From that perspective, Mr. Trudgeon suggested such an event may not make sense on an annual basis, but perhaps every other year would garner more interest, but certainly could not be justified twice annually. Mr. Trudgeon noted this typically involved an "all hands on deck" staff involvement, on a weekend; and while staff recognized the importance of such events, it was a big undertaking and commitment on their part.

City Manager Trudgeon spoke in support of the bulk of what Commissioner Manke listed in her ideas as a good foundation, opining that it hit the mark of what the City Council was anticipating as a

recommendation from the CEC, with the exception of the business community and logistics of coordinating that. Regarding the program management page outlined by Commissioner Manke, Mr. Trudgeon suggested he preliminary discuss the ideas with staff internally, noting staff had the expertise to take the lead and organize it, with involvement by the CEC. Mr. Trudgeon suggested involving advisory commissions across the board. Mr. Trudgeon noted this had been previously identified by the City Council as a priority for them; and congratulated the CEC for being right on track in providing a doable format; and even though it would be a lot of work, he opined it was important.

Commissioner Manke confirmed that the "business lead" block should be eliminated from the proposed team structure diagram; with City Manager Trudgeon stating that this would be his recommendation, even though its merit could be considered down the road. However, Mr. Trudgeon noted that that other areas (e.g. Historical Society, Friends of the Park, etc.) were more affiliated with the city rather than the business community, and therefore should be involved.

Chair Becker concurred with City Manager Trudgeon, further suggesting that separate volunteer organizations providing resources and support to the city could be showcased during this opportunity (e.g. Roseville Visitors Association, Youth Sports Associations, etc.) and other external organizations that may be applicable. Chair Becker suggested also keying non-profits or community services in the area into the event (e.g. NYFS).

Commissioner Manke noted that was her original thinking with the Historical Society and Parks & Recreation emphasis already at other city events, and this would be yet another function for them. While not hurting to have these groups seen repeatedly, Commissioner Manke opined this could have been an opportunity for Roseville area businesses to be highlighted. Commissioner Manke noted her interest was focusing on businesses that catered to a specific segment of the Roseville population (e.g. senior citizens) for educational and outreach purposes to network and make connections. Commissioner Manke suggested that would necessitate using the OVAL for more space, and could focus on those businesses and equipment or assistance they offered for seniors. Commissioner Manke opined that this was the only way she could see them having an opportunity to showcase their services and products.

At the request of Chair Becker, Commissioner Manke stated her intent was ideally to focus on Roseville businesses to allow residents to get to know what their own community had to offer and interact with each other.

Commissioner Gardella opined that she didn't find tables offering pamphlets and written material as effective as offering interactive

opportunities (e.g. bike clinic, build a bird house) as a way to be part of the community and could include food trucks with local restaurants that all would serve to encourage family participation.

Commissioner Manke questioned how businesses not offering such services could interact or how everyone could connect and immerse themselves in the community.

City Manager Trudgeon suggested that focus may be more of a healthcare related opportunity or business expo; but would be beyond the scope of what this initial open house was intended from his recollection of what the City Council was seeking.

With the annual Home & Garden Fair no longer offered, Commissioner Manke opined that this could bring a little of that back into the picture again, and allow businesses within a certain criterion to be available to show their products and/or services that could help Roseville residents (e.g. medical, school, preschool, etc.).

City Manager Trudgeon noted that one of the reasons the Home & Garden Fair went away was that it was too costly financially and in staff resources for the small attendance each year. Mr. Trudgeon reported that there were businesses participation and they were seeking leads, but advised that the management process for the one-day event took a minimum of six months in staff time to coordinate and organize. Mr. Trudgeon stated his understanding of Commissioner Manke's proposal to involve Roseville area businesses was something entirely different, and noted that caused his hesitation in involving the business component. While agreeing to the validity of that idea, Mr. Trudgeon opined it was too broad to include in this open house format and concept. Mr. Trudgeon further advised that the Economic Development Authority has and is continuing to pursue business outreach under separate consideration. While focusing on those businesses, such as through a separate business expo, Mr. Trudgeon opined would be part of a larger event, but reiterated his recommendation to keep this first open house city-centered. If successful the first time, Mr. Trudgeon noted a different theme or other ideas prompted from feedback heard could then be pursued. Mr. Trudgeon noted his concern with attempting to make the first event too big to manage well.

Commissioner Manke noted Chair Becker's suggestions of a few other organizations that could fit; but questioned if and how numerous organizations could be accommodated in the limited space at City Hall. Commissioner Manke noted that was her recommendation for holding the open house at the OVAL as well; but questioned what could be used to entice residents to gravitate from City Hall to the OVAL or from one building to another.

Chair Becker reiterated that he saw this first open house focusing on city resources and then building from that foundation. Chair Becker stated that he would hate to see an attempt for this opportunity to become too commercial like the Minnesota State Fair versus the intent for it to build community and interaction with each other.

Discussion ensued regarding the format of the open house and reasonable ideas to pursue; estimated space needed; different visions needing clarification for all parties including the City Council, city staff, the CEC, and the community at large.

City Manager Trudgeon suggested he take Commissioner Manke's draft open house concept to city staff for an internal discussion among Department Heads as a springboard to gather their feedback before moving forward as a recommendation to the City Council at this point.

Chair Becker concurred with that process utilizing the good ideas put together by Commissioner Manke.

Commissioner Holub asked how the subcommittee and the CEC could help city staff at this stage of the game.

City Manager Trudgeon said he would need to think about that and how to plug those groups to the process when the point was reached for planning. Mr. Trudgeon suggested the subcommittee might be a good resource to talk with staff about logistics. Mr. Trudgeon noted that it was obvious a good number of volunteers would be required to facilitate an open house. Excluding the business component, Mr. Trudgeon opined that the structure as laid out by Commissioner Manke was spot on; and would only require working out the details, picking a date, actual events, classes, tours, and other logistical issues.

City Manager Trudgeon asked for time to talk with city staff, using this draft setup as a springboard, and then return to the CEC with that feedback.

Form strategies for outreach to under-represented groups

(Commissioners Gardella and Sattler)

Commissioner Sattler referenced the November update in Attachment 5.a, with the main focus of the group being a definition of "under-represented populations." Commissioner Sattler advised that Commissioner Gardella's initial definition had been expanded as noted:

"Those who are provided with insufficient information about events/topics of interest in the community (whether through lack of access to internet, decreased mobility, etc.) or who are inadequately represented within the

community (are not members of the City Council, are not active volunteers, are not in leadership positions within the community). This would include: immigrant communities, communities of color, aging population, renters, or people with limited mobility/handicapped)."

While liking the first part of the draft definition, Commissioner Holub responded that it was missing the need for a context in any given initiative. Instead of trying to add specific groups, Commissioner Holub suggested it would be more useful for specific demographics chosen or given. Commissioner Holub stated her concern was in not getting lost of bogged down in who was or was not being left out.

Commissioner Sattler agreed, noting it was not an exhaustive list, but definitely depended on context.

Chair Becker suggested "...related to a specific issue, event or community differentiating between those who are provided information or those inadequately represented." Chair Becker opined that the beginning part attempted to provide context, but suggested a better word be found than "context," and should relate to a particular event or issue, or area needed for outreach.

Given a program initiative or effort, intent or goal, Commissioner Gardella suggested the definition of "under-represented" could include anyone provided with insufficient information or inadequately represented in the community. However, Commissioner Gardella questioned the intent of the meaning of "members of the City Council or leadership positions" and if that was intended to mean anyone outside that group would be considered "under-represented." Commissioner Gardella opined that this demographic could be identified by numbers, positions, or places in the community.

Commissioner Sparby illustrated for CEC purposes several suggestions, including identifying who was not being identified, suggesting striking "...not members of the City Council," and leave that open to interpretation. In context, for example, Commissioner Sparby asked if someone is an active volunteer, are they fully represented. However, Commissioner Sparby opined that it was important to include on the list those examples used, but suggested adding language that this included those mentioned, "but not limited to" should be included to make sure it was understood that this was a non-exhaustive list.

Chair Becker noted that may be true, but depended on the context.

Commissioner Sparby suggested adding language after the definition such as, "This definition subject to change relative to the particular issue qualifying what was being put forward.

Commissioner Sattler suggested striking out the language in the

parentheses (e.g. City Council or community leaders).

Discussion ensued attempting to wordsmith language of the definition; with no clear consensus forthcoming among CEC commissioners; but all in agreement that the examples provided in the draft definition did not, nor should not, indicate it was an exhaustive list.

Commissioners Gardella and Holub noted there were so many different ways to be active in the community outside civic engagement (e.g. school district).

City Manager Trudgeon sought clarification as to whether this definition was intended to focus on civic or city activities or, as noted by Commissioners Gardella and Holub, was the involvement considering other community activities such as sport or arts activities in the community. When talking about under-represented groups, Mr. Trudgeon asked if the focus was on city representation at City Council meetings, advisory commissions, open houses, community events; or if a broader context was intended. Mr. Trudgeon noted there were some things that could be controlled within the city's perspective, but not everything.

Commissioner Holub stated she didn't understand the purpose of the definition; opining that it seemed to her that there were so many different things it could apply to, and questioned whether a definition was needed since it could be different for each project, issue, or event.

Commissioner Manke clarified that the original intent of the CEC was to determine how to reach out to those under-represented groups. From her perspective, Commissioner Manke stated she saw outreach as coming from the city to whatever group is considered under-represented for a particular issue or event to ensure communication reaches them. Commissioner Manke suggested creating a list of different groups and what communication tools would reach them best using various scenarios (e.g. event, issue, etc.) that could change accordingly.

Commissioner Sattler sought to clarify Commissioner Manke's suggestion would be to skip the definition and focus more on the methods of outreach; with confirmation by Commissioner Manke for that effort. For example, Commissioner Manke suggested that if there were language barriers, perhaps a tool would include someone to translate for that particular under-represented group. Commissioner Sattler noted that had

 been the end goal for the subcommittee, but they kept coming back to the need for a definition of "under-represented groups."

Chair Becker suggested that identification of who was trying to be reached and then how to perform that outreach with a given "context" but depending on a specific project, with the definition of "under-represented" applying to context as well in determining the population that needed to be reached and for what purpose. Chair Becker opined that was important, because often the city missed the mark in not receiving enough participation or community feedback, or lacking more input from a particular group. However, Chair Becker further opined that the key was how to identify who was missing from that feedback, therefore the need for context, and then having a matrix of examples in those particular situations.

Commissioner Holub suggested that it may be more useful for the CEC to spend its time on strategies for the City Council to identify who is underrepresented in any given effort versus focusing on the broader definition, since it typically ends up being a case by case basis.

At the request of Commissioner Manke, Commissioner Holub clarified that a step before creating a scenario for outreach efforts to under-represented groups, as mentioned by Chair Becker, would be to more accurately identify that desired representation.

Chair Becker noted his intent was not to have a definition for the sake of definition, but reminded commissioners that the City Council was asking the CEC for tools and strategies, not project-specific, but simply a framework to guide the City Council.

Commissioner Gardella concurred with Chair Becker based on previous conversations with the City Council that the goal was to get people's input on a project. Rather than essentially the same people showing up for the same events, Commissioner Gardella opined that the need was to find a way to diversity the pool of participants and those needing to feel more involved in their community. Commissioner Gardella noted it wasn't difficult to figure out who was missing from the table; and opined that it was up to the CEC to figure out — with context — the different groups, times and tools needed to encourage and facilitate that participation. Commissioner Gardella stated that it wasn't necessary to identify the under-represented population by definition but more important to seek to involve everyone about a particular project and develop different communication strategies based on a project and the interest groups, in other words including everyone.

Commissioner Sparby opined that he felt the term was thrown around a lot, both by the City Council and CEC; and suggested the CEC should take time to figure out what was intended. While agreeing that Commissioner Sattler's attempt as a first step to pin down this difficult definition initially, Commissioner Sparby opined that it remained vague. Commissioner Sparby suggested a good first step was to define the term and then when talking to the City Council and others, move forward to refine the term as interpreted Roseville-specific and within a certain context, issue or project by defining which group is under-represented in that particular situation. As pointed out by City Manager Trudgeon, under-represented may mean different things to different people depending on who represents you. While it may be difficult to pin down the definition, Commissioner Sparby opined that the CEC could at least make an attempt to define in order to move forward with this particular priority objective.

Commissioner Gardella suggested that the definition could involve those groups listed in the draft definition, with the goal to make sure everyone is involved in all activities and participates in the city; or to say everyone (e.g. an open house event) and specify who should be involved that would then make it about the event and who we wanted to attend versus specific groups not represented well throughout the city. Commissioner Gardella agreed that an under-represented group could be everyone or anyone, depending on the event or project; but the goal remained who you wanted to participate, making that outreach different in each situation. Commissioner Gardella clarified that she wasn't arguing that it should be everybody, but if so the approach needed to be changed so as not to say "everybody" and rather state people who are or are not represented in Roseville and state that clearly that the goal is to get information to people regardless of who they are.

Commissioner Holub noted the struggle among individual commissioners, but admitted Commissioner Gardella's clarification was helpful and stated that she hated to lose specificity for some in the community that needed to be brought to the table. Therefore, Commissioner Holub opined that she felt there was a need to define who the Roseville community was and the constant need to defend that with specificity, perhaps later in the draft definition. Commissioner Holub stated she wasn't comfortable with the draft as currently presented.

Commissioner Sparby suggested a solution may be to create a vague definition as it relates to those with insufficient information or resources relative to a topic without getting into specifically pointing out groups or without calling attention to specific groups, but with a more general definition based on context or an event and then moving forward to look at specific instances based on the particular context to determine who it is. If

593 this first step was presented by the CEC to the City Council, 594 Commissioner Sparby opined that it would at least show them that the 595 CEC had thought about it. 596 597 Chair Becker stated he thought the definition was getting close, and once 598 the context was included in the draft, it would help. Chair Becker did 599 suggest that the last sentence of the draft definition be removed 600 completely. 601 602 Consensus of the CEC was to do so. 603 604 Commissioner Holub suggested a follow-up for the subcommittee would 605 be an addendum or supplement to the initial definition. 606 607 Chair Becker clarified that the City Council repeatedly asked the CEC to develop and provide them with tool sets for community engagement and 608 609 identify populations that were under-represented and specific tools for 610 Therefore, Chair Becker suggested as the general idea and 611 necessary first step for development by the CEC of a matrix of groups and 612 applicable tools. 613 614 Commissioner Sattler asked about including something in the definition 615 about not being represented to or on the City Council, noting the City 616 Council had stated bluntly that certain populations are not represented on 617 the City Council. Commissioner Sattler asked if that language should be 618 included or if there was a more inclusive way to get to that point. 619 620 City Manager Trudgeon noted that Commissioner Sattler seemed to be indicating that city leadership should be more reflective of what Roseville 621 looks like demographically; with concurrence by Commissioner Sattler. 622 623 624 Chair Becker suggested that was what he was intending with the notion of 625 the context (e.g. city officials and whether they represented how the 626 community looked, and if not which groups are typically under-627 Chair Becker suggested a general definition, and then 628 providing examples in various contexts (e.g. city officials, advisory 629 commissioners, or other leadership) and to reflect that on applications. 630 631 Discussion ensued about the definition, with various renditions suggested; 632 consideration of a caveat stating that the definition is subject to change 633 with an issue or venue. 634 635 Commissioner Gardella reiterated that if the goal was for Roseville 636 leadership and participation to reflect Roseville's demographics, those 637 groups not participating could be considered under-represented.

Commissioner Gardella stated she would make the case that discussion

should continue as to how and why they were not participating and questioned why those groups wouldn't be identified within that context.

Chair Becker suggesting adding the notion of context and applications and think about that further.

After further discussion, Commissioner Sattler offered to make edits as discussed tonight and send the revised draft to City Manager Trudgeon to disseminate to the CEC for consideration prior to next month's CEC meeting and discussion.

b. **Update on "I Am Roseville" Photo Project** (Commissioners Sparby and Holub)

Commissioner Manke referenced Attachment 5.B and her initial outline for "Building the Photo Project." While not fully understanding the goals for the project, Commissioner Manke stated she had put down thoughts and past discussions and considering who the intended photographer(s) would be. Commissioner Manke suggested tapping into photographers in the community for their ideas, but defining what was intended for the photos.

Commissioner Holub suggested she and Commissioners Manke and Sparby meet to further address this as a subcommittee prior to moving forward with the full CEC. Commissioner Holub also suggested that her colleagues watch the City Council video for their initial reaction to this project.

In terms of an update for tonight's CEC meeting, Commissioner Sparby agreed that the subcommittee should meet and look at the feasibility of moving forward with resources and a timeline, and planning items still needing to be fleshed out in much greater detail. Commissioner Sparby suggested this fell in line with 2017 commission goals; and agreed there was no substantive update other than for the subcommittee to meet to further define parameters of the project.

Commissioner Gardella suggested that there was no need to over-think the project or make it too complicated, but keeping it fun for citizens to send in photos for a contest, with winners announced perhaps at the open house. Commissioner Gardella encouraged the subcommittee to continue those discussions.

City Manager Trudgeon noted the city already had a "photo posse" in the community who frequently showed up at city events and contributed their photos. If that was the goal of the CEC subcommittee, Mr. Trudgeon suggested they be tapped since they were a dedicated group of people who

performed this service on a regular basis depending on their time and a particular activity.

As a photographer herself, Commissioner Manke expressed concern with the legalities of the project, once its goals and objectives are determined, and how the photos were intended for use and who took them and/or submitted them.

Chair Becker asked that the subcommittee work offline and provide a brief update at the next CEC meeting.

6. New Business

a. Overview of Roseville U

Chair Becker referenced Attachment 6.A consisting of a memorandum from City Manager Trudgeon dated November 3, 2016 and including information on formatting and attendance for past Roseville U events and their various iterations.

City Manager Trudgeon provided a review of participation levels; a history of courses and attendance; evaluations of each event; and challenges with past formats. Mr. Trudgeon expressed excitement about incorporating a short RV U as part of the open house while people are already on-site and not having to commit to another time or date.

Discussion ensued regarding attendance measurements as to timing, with different times, hours, seasons, frequencies, and formats tried; fatigue encountered by those attending for the eight-week courses or for those topics considered more "boring;" attempts by staff to continually freshen it and make things more interactive; and particular subjects and shortening of classes as much as possible to keep them informative and worthwhile.

Ideas were tossed out by individual commissioners, such as shorter (e.g. half-hour sessions) as part of the open house; defining how and why what a specific department did was important to the average citizen (e.g. public works); offering sessions repeatedly throughout the open house and of shorter duration; testing various formats and ideas at the open house; ways to make attending the sessions fun for the whole family through use of visual or creative means; piggybacking off existing events (e.g. open house); and highlighting the Administration and Community Development Departments beyond the typical focus on the Fire, Police, Public Works and Parks Departments.

Additional ideas included involving advisory commissions to inform residents of what it meant to serve and what all it involved; whether to consider video presentations versus live presentations by staff for the

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shorter Roseville U sessions or using YouTube or DVD's available at the open house and directing residents to longer DVD's available through the city's website if more detailed information was desired for them to watch at home versus attending a session elsewhere.

Commissioner Sparby opined that this was a good opportunity for the CEC to review past materials used for Roseville U toward the objective of reformatting it and then presenting it to the City Council for further direction as to whether or not they wanted the CEC and staff to move forward collaboratively in a new format. Whatever the CEC decided, Commissioner Sparby suggested the City Council be given the opportunity to provide additional direction to effectuate this proposal and then with that buy-in, get it moving forward. Again, Commissioner Sparby noted this was a future item that could be included in the 2017 work plan.

At the request of Commissioner Manke, City Manager Trudgeon offered to research past sign-ups and actual attendance for Roseville U.

b. 2017 Priority Project Planning

Chair Becker clarified that based on feedback during and after last month's CEC meeting, his intent was for this agenda item to serve as a preliminary discussion for the CEC going forward into 2017. Since he would not be involved after March of 2017, Chair Becker noted the ultimate goal would be for an open discussion by the CEC to decide on next year's projects and then determining what their priorities should be from that larger list. Chair Becker noted that the CEC had decided on those priorities at the April 2016 meeting and made assignments accordingly for subcommittees to do the more detailed work and then report back to the CEC for their response. Chair Becker noted this had not been as successful as intended based on what he was seeing and the amount of time being spent working on issues he thought would be handled by the subcommittees and brought more formally to the CEC for decision-making. However, Chair Becker stated that part of that problem, as he saw it, was too many projects and several of those projects being too vague at this point. Therefore, as a learning curve, Chair Becker suggested scaling down the projects and consider the reality of available resources for 2017 projects; as well as planning for certain attrition rates on the CEC as terms end. Chair Becker suggested consideration of what success would look like for a given year for specific priority projects and those that will be dropping off from the 2016 list. From his personal perspective. Chair Becker suggested the subcommittees be more collaborative rather than the full CEC involved in a group writing exercise similar to tonight's activity. Chair Becker opined that the CEC may want to consider a workshop-style discussion on a particular priority – but not all priorities – with a considerable amount of offline work done before

getting to a meeting, and then allowing for a more collaborative discussion of the full CEC.

Commissioner Manke opined that the key thing was to get the priority well-defined to make it easier to work as a subcommittee outside of the CEC and be able to present something without having a major discussion.

Commissioner Sparby opined that the objective or goal for the coming year should be defining the CEC's mission and role and what the City Council wanted from the CEC by defining its parameters and what it was tasked with doing. From that foundation, Commissioner Sparby suggested that then specific projects and goals could fall within those parameters to be accomplished during the year based on the CEC's understanding of its role as determined by the City Council; and then in turn making sure those goals are accomplished and tangible recommendations brought forward to the City Council to meet their objectives.

As one of the veteran members on the CEC, Commissioner Manke suggested alerting new members to the City Council's charge rather than wrestling with the same things every year as the CEC turned over. After three years in existence now, Commissioner Manke opined that the CEC had its role fairly well defined; but recognized that the City Council's direction may change from year to year. Commissioner Manke opined that the CEC needed to do a better job educating its new members and explaining what the CEC was here to do versus rehashing it over and over and losing more time.

Chair Becker thanked Commissioner Manke for bringing up the City Council buy-in, noting that while the CEC annually reviewed its proposed projects with the City Council; he found the missing part to be accountability from them that the CEC was moving in the appropriate direction as per their charge. While priorities change annually, and sometimes even more frequently, Chair Becker noted that feedback from individual city council members was natural, but the majority rule was needed to proceed to the CEC as a charge. However, when the CEC returns to the City Council seeking their feedback on its projects and priorities, Chair Becker noted that there seemed to be no majority accountability. Also, as an advisory commission, Chair Becker opined that the CEC needed to hold the City Council accountable as well in providing clear direction.

Commissioner Sparby suggested an answer to that could be for the CEC to beef-up its documentation beyond strategies and policies by improving and clarifying its goals and objections as a commission through that documentation. If the documentation were pared down as needed and then represented to the City Council to make sure the CEC had their buy-in on

 that documentation first and foremost, Commissioner Sparby opined that the layers could be built to clear any objections and any additions to justify why the CEC was doing a specific project. Commissioner Sparby volunteered to be involved in that documentation by addressing what he saw that could be improved and represented to the City Council for their buy-in, opining that he saw this as a critical area for the CEC to address.

Commissioner Gardella opined that it would be nice if the CEC and City Council each had a clear understanding of how they related to each other. While recognizing the point made by Commissioner Manke for a need to clarify whether the CEC was programmatic or advisory, Commissioner Gardella stated that it was clear the CEC was advisory, but as the City Council was involved in several community engagement projects already underway (e.g. comprehensive plan update and SE Roseville, both big efforts) they needed to define the CEC's role in those initiatives. While appreciating the City Council's desire for the CEC's input on how to do certain pieces of community engagement or improving Roseville U and the city website, Commissioner Gardella noted there were still pieces that seemed unclear in terms of how they related to the CEC or how the CEC related to them. Commissioner Gardella noted that the city had a lot of engagement already happening, but the CEC was not directly involved, calling into question what the best role was for the CEC.

Commissioner Sparby suggested something the CEC could do to assist in moving those efforts forward was to document tonight's discussion through documentation on which to focus at the next joint meeting with the City Council as one specific objective to present with all involved. Commissioner Sparby suggested that the CEC present its review of the "Speak Up! Roseville" website and provide their recommendation, allowing the City Council to provide direction on the CEC's recommendations, putting the ball in their court and advising the CEC what direction to go. Commissioner Sparby noted that this would provide the CEC with their feedback and then work toward those goals for the next joint meeting with the City Council.

Commissioner Sattler expressed her appreciation for this discussion, opining it served to address a number of the concerns she brought forward in her email to the CEC, and her concerns with the number of resignations from the CEC and apparent loss of direction and what it would take to get back on track. Commissioner Sattler opined this was good timing for priority planning projects for 2017, as part of this discussion, and reassessing the direction the CEC wants to go and what the City Council wants from the CEC; as well as making sure CEC commissioners are happy with the time they're spending on this advisory commission.

Discussion ensued regarding possible work sessions of the CEC outside the normal meeting format for a valuable use of its time; meeting logistics for public information and viewing per City Council direction for broadcast on C-TV; and the schedule for the next joint meeting.

City Manager Trudgeon suggested that the CEC's December 2016 meeting focus only on the 2017 priority projects to hit the new year with a good start on those priority projects.

Further discussion included feedback from or a survey of former advisory commissioners over the year about their experience and lessons learned about what they found to work and what didn't work; their satisfaction levels with serving in that capacity (Commissioner Holub); understanding what an advisory commission is and its responsibilities and the role they played in the community and for the City Council; recognizing differing viewpoints and personalities and taking advantage of those challenges and opportunities; and experiences and turnover among other advisory commissioners and if that was similar to that realized on the CEC.

Commissioner Gardella provided an historical perspective on the formation of the original Community and Civic Engagement Task Force and then the CEC and the uniqueness of its evolution; challenges in identifying community versus civic engagement; and how different the CEC is from other advisory groups.

Chair Becker concurred, noting the evolution of the CEC and the first two years spent struggling with program versus policy; improved documentation as addressed by Commissioner Sparby; and learning by trial and error without a model. However, now that the CEC is in its third year, Chair Becker agreed with Commissioner Gardella that this group is now reflective of where the commission is moving and the work done to-date.

Commissioner Gardella encouraged individual commissioners to contact former commissioners, opining they would be interested in sharing their experiences and would probably be more than happy to have those conversations. Commissioner Gardella suggested that process versus a formal survey.

City Manager Trudgeon also noted the need to respect the privacy of those no longer considered public officials; noting that it wasn't routine for city staff to give out their contact information. Instead, Mr. Trudgeon suggested new commissioners' review past CEC meeting minutes as a way to research that information if their intent was to inform planning for 2017. Mr. Trudgeon admitted there was a lot of history with the CEC, but noted all of it wasn't relevant to the direction the CEC was now moving.

Commissioner Manke opined that the CEC was now starting to accomplish some things she wouldn't have thought possible three years ago.

To Chair Becker's point of putting objectives on paper that area very achievable as a good first start for newer CEC members, Commissioner Sparby noted that would provide some of those accomplishments that people could feel proud of and be checked off the list through that learning curve. Commissioner Sparby opined that since there would always be turnover in any commission or organization, it shouldn't discourage those remaining to contribute and make sure they were putting forth a good effort and work product for the City Council, as well as receiving reinforcement from the City Council to guide direction based on its initial intent when creating the CEC.

Commissioner Sattler clarified that her concern was with 3-4 senior commissioners resigning within a six-month period, including the Chair and Vice-Chair, making it seem to new commissioners that something was wrong or there was a core problem with the CEC. If a survey would point that out or identify areas the CEC needed to stay away from as it moved forward, Commissioner Sattler stated she was open to that option to avoid going down the same mistaken road.

Commissioner Manke noted the staggered terms when the CEC was established to ensure the process kept some experienced commissioners on board with newer commissioners bringing fresh ideas.

Chair Becker concurred, noting that this provided that the CEC was not entirely repopulated with each appointment process.

Commissioner Manke noted the attrition at this point was in part due to three commissioners having served from the beginning, opining they were probably the best people from which to get that historical perspective of the CEC's formation and evolution. Commissioner Manke lauded Chair Becker for the phenomenal job he had done in presenting to the City Council and keeping the CEC focused and moving forward. With that in mind, Commissioner Manke asked Chair Becker to provide his perspective on an outline for the CEC moving forward in 2017 and beyond and guidelines he'd suggest going forward and for archival purposes for newer commissioners coming on board.

Since Commissioner Sattler was personally struggling with the role of the CEC with the City Council, she asked Chair Becker to get that down as well, if that had been part of a past struggle.

 Commissioner Gardella stated she wasn't sure if that had been figured out yet, and suggested more work was needed to clarify those roles and the direction of the City Council to the CEC, opining that this would prove a good use of CEC time. Commissioner Gardella opined that she still found openness on the part of the City Council to help the CEC define its role, or what line they didn't want it to cross; agreeing that would be a good use of their time. Commissioner Gardella opined that there were many reasons people chose not to re-apply or resigned from their service, including lack of clarity or direction, personalities, or a mismatch of what they expected that service to look like versus the reality of that service. Commissioner Gardella stated this was a great opportunity for new commissioners to have a voice in what the work of the CEC could be as part of their conversation with the City Council.

Chair Becker agreed that not all past or recent resignations were due to being disgruntled, but some were time commitment issues.

Commissioner Gardella concurred, and noted her personal time and life commitment issues at this time; and since she felt that she wasn't doing good work on behalf of the CEC, she wanted to open it up for someone who could do a good job at this point in time and dedicate themselves to those efforts. Commissioner Gardella noted that she was leaving at a time when she felt there was a stronger table for the CEC, and thus it had helped her decision; but reiterated that her resignation was not out of frustration.

Chair Becker concluded this discussion by agreeing with City Manager Trudgeon's idea to focus the bulk of the December CEC meeting on policies and 2017 work planning. Chair Becker suggested each commissioner and/or subcommittee list or identify their themes in measurable and attainable goals for consideration by the full CEC in deciding the next step to seek City Council buy-in as the next step immediately following the new commissioner appointments in April of 2017.

At the request of Commissioner Sparby, Chair Becker asked that individual commissioner's priority items be sent to City Manager Trudgeon for forwarding to him to meet the next meeting's packet deadline (Thursday prior to the next meeting) via email.

c. Election of Vice Chair

Chair Becker opened the floor to nominations for election of a Vice Chair to complete that role being vacated by Commissioner Gardella from December 1, 2016 through March 31, 2017.

Commissioner Sattler moved nomination of Commissioner Holub, Gardella seconded; and with acceptance Commissioner Commissioner Holub and with no additional nominations. nominations ceased and she was unanimously appointed to serve out the position as Vice Chair of the CEC for the term from December 1, 2016 through March 31, 2017.

> Ayes: 6 Navs: 0

Motion carried.

d. Additional New Business Item

YouTube Capabilities for City Meetings (added to agenda by Sparby)

As he had discussed with Commissioner Sparby prior to tonight's meeting, City Manager Trudgeon expressed curiosity as to the purpose in proposing that tool, noting that the city already had a robust presence on C-TV with its advisory commissions.

Commissioner Manke agreed that, while nice, it didn't seem to her a high priority at this point, since C-TV did a good job, even though Commissioner Sparby's concerns was valid in not having identified stops for particular meeting points or topics.

Commissioner Holub stated she would be more concerned with City Council versus advisory commission meetings; agreeing with her struggle in viewing the meeting tapes and not being able to queue into a specific topic or item.

City Manager Trudgeon advised that the city has YouTube shorts available on city services and operations, but as yet didn't have YouTube available for the lengthy City Council meetings.

7. Chair, Committee and Staff Reports

a. Chair Report

Chair Becker acknowledged the services of Commissioner Gardella on the Community Engagement Task Force and then the CEC, noting she had been one of the City Council's original appointees. Chair Becker expressed his appreciation for Commissioner Gardella's leadership initiatives and for her valuable assistance to him over the last eighteen months as he'd served as Chair of the CEC, noting he had come to depend on her support and counsel.

Commissioner Gardella stated that it had truly been an honor, noting she had just moved into the community when she initially became involved in the Task Force, and it provided her a great opportunity to get to know

others in her new city and had proven a great benefit and perk. Commissioner Gardella noted that as things changed in her life and became more manageable, she anticipated returning to community service. In the meantime, Commissioner Gardella promised her colleagues that she would continue to watch their efforts going forward; and advised that she would be available to them as time allowed for chats and consultations.

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1058 b. **Staff Report** 1059

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City Manager Trudgeon announced the upcoming community outreach meeting to discuss future use of the former school site repurposed into an Army National Guard site in Roseville, now vacant, with information provided on the city's website and noticed to a broad area of Roseville.

City Manager Trudgeon distributed handouts about the upcoming Business Exchange.

Commissioner Sparby asked that City Manager Trudgeon provide the CEC in their next meeting packet some of city staff's ongoing outreach efforts through documents and forms used at this time (e.g. Park Renewal Program) that would allow the CEC to review those community engagement and collaboration tools currently in use.

i. **Upcoming Items on Future Council Agendas**

City Manager Trudgeon briefly reviewed several upcoming items not already covered tonight.

ii. **Other Items**

Commissioner Manke advised that several City Council members had asked her what progress was being made by the CEC in making a recommendation to the City Council on the "welcome packet." Commissioner Manke noted her submission to the CEC off line an example of the packet from several years ago. In her personal discussion with individual Councilmembers, Commissioner Manke noted they seemed interested in the idea of an online welcome packet, with printable options; but admitted she needed to meet with Communications Manager Garry Bowman on the online piece on the city's website.

City Manager Trudgeon clarified that staff and the City Council was looking to the CEC for their recommendations on what was important to contain in the welcome packet; and thanked Commissioner Manke for her work in formatting it in draft form. City Manager Trudgeon suggested that the packet not get too bogged down in details, but instead for the CEC to lay out topics and how they should be formatted, contact information and other things that they found of most importance to new residents, or 1097 residents needing additional information about community 1098 offerings. 1099 1100 Commissioner Manke expressed her interest in seeing the packet 1101 online with links connecting within the website, as well as it being 1102 printable for someone not comfortable navigating websites. 1103 1104 Commissioner Gardella suggested a post card directing someone 1105 physically to the city's website for the additional resource 1106 information. 1107 1108 Commissioner Manke noted her interest in involving the business 1109 community was hoping they would advertise in the welcome packet; but admitted that could prove time-consuming initially but 1110 1111 once the main part was completed, it should only require minimal 1112 annual changes or updates. 1113 1114 Commissioner Holub opined that it was helpful to have a document with a summary of possible things to include in it as part 1115 1116 of a future CEC packet versus a verbal discussion of what should 1117 be or should not be included. 1118 1119 City Manager Trudgeon suggested a format similar to that 1120 provided by Commissioner Manke for the open house concept, 1121 perhaps laying out a Table of Contents as a starting point, and then 1122 populating that with contacts or resources. 1123 1124 Chair Becker suggested that the CEC be provided with a hardcopy 1125 of the old welcome packet for comparison purposes going forward 1126 as the new proposed format was presented. Chair Becker 1127 suggested that would be a good addition to the 2017 work plan. 1128 1129 8. **Commission Communications, Reports, and Announcements** 1130 Referencing her experience voting early this year at City Hall, and involvement of 1131 city staff, Commissioner Holub opined it would provide a great opportunity for 1132 community engagement while voters were on site and waiting to vote. 1133 1134 City Manager Trudgeon agreed there were long waits with higher-than-1135 anticipated early voting due to recent legislative changes. Given the problems 1136 encountered at most polls in processing, Mr. Trudgeon opined that there may be 1137 some additional statewide changes for early voting. 1138 1139 Commissioner Manke suggested the need for additional election judges versus 1140 such a heavy reliance on city staff. 1141 1142 City Manager Trudgeon advised that, while staff knew this was going to be a busy

1143 election, even more so than a typical presidential election, there was training 1144 needed to serve, but admitted staff had not anticipated such chaos, including a 1145 need for more space that had been an unknown until it became a reality. 1146 1147 9. **Commissioner-Initiated Items for Future Meetings** 1148 Chair Becker suggested focusing on the 2017 CEC work plan at the December 1149 meeting. 1150 1151 Commissioner Sattler noted the projected joint meeting with the City Council in 1152 February and asked if there was something the CEC should be working on that 1153 needed completed before that meeting. 1154 1155 Chair Becker advised that there was some flexibility for that joint meeting date; 1156 with agreement by City Manager Trudgeon. Chair Becker noted it was typically 1157 held after the CEC decided on their annual work list to gather feedback and 1158 receive direction from the City Council before moving forward. 1159 1160 Commissioner Manke suggested a major project for discussion at the joint 1161 meeting would be the open house if that was going to be scheduled in the spring 1162 of 2017. 1163 1164 10. **Recap of Commission Actions This Meeting** 1165 Commissioner Gardella briefly highlighted action items tonight (photo project 1166 meeting by the subcommittee, work on a definition by the subcommittee, and 1167 individual commissioner development of ideas for the 2017 priority project list). 1168 Chair Becker asked newly-elected Vice Chair Holub to track action items going 1169 forward. 1170 1171 11. Adjournment 1172 Commissioner Gardella moved, Chair Becker seconded, adjournment of the 1173 meeting at approximately 8:57 p.m. 1174 1175 Ayes: 6 Navs: 0 1176 Motion carried. 1177