

## **Community Engagement Commission Agenda**

## Thursday, Oct. 8, 2015 6:30 p.m. City Council Chambers

6:30 p.m. <b>1. Roll Call</b>	Roll Call		
2. Approve Agenda	Approve Agenda		
3. Public Comment on Items Not on Agenda	Public Comment on Items Not on Agenda		
4. Discuss meeting minutes revision and approval pr	Discuss meeting minutes revision and approval process		
5. Approval of August 14 meeting minutes	Approval of August 14 meeting minutes		
6. Approval of September 10 meeting minutes	6. Approval of September 10 meeting minutes		
7. Old Business	Old Business		
A. Receive information from existing neighborhood	lassociations		
6:45 p.m. A. Twin Lakes Neighborhood Association			
6:55 p.m. B. Lake McCarron's Neighborhood Association	ı		
7:05 p.m. C. SouthWest Area of Roseville Neighborhoods	C. SouthWest Area of Roseville Neighborhoods		
7:15 p.m. B. Discussion on background, purposes, and benefit	ts of neighborhood associations		
8:00 p.m. C. Update on Joint Task Force on Zoning Notification	C. Update on Joint Task Force on Zoning Notification		
8:05 p.m. D. Update on civic engagement website module	D. Update on civic engagement website module		
8:15 p.m. E. CEC Social Gathering			
8:20 p.m. <b>8. Chair, Committee, and Staff Reports</b>	Chair, Committee, and Staff Reports		
A. Chair's Report			
B. Staff Report			
8:30 p.m. <b>9. New Business</b>			
A. Discussion on Welcome Packet			
10. Commission Communications, Reports, and Anno	ouncements		
11. Commissioner-Initiated Items for Future Meeting	Commissioner-Initiated Items for Future Meetings		
12. Recap of Commission Actions This Meeting			
8:55 p.m. <b>13. Adjournment</b>			

Public Comment is encouraged during Commission meetings. You many comment on items not on the agenda at the beginning of each meeting; you may also comment on agenda items during the meeting by indicating to the Chair your wish to speak.

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# Proposed Community Engagement Commission Meeting M Revision and Approval Process

- Within <<TBD>> days after a CEC meeting, the Recording Secretary will
  complete the transcription the meeting and provide the minutes of the meeting
  to the CEC Staff Liaison who in turn forwards the meeting minutes to the entire
  commission.
- 2. Within 1 week prior to the subsequent CEC meeting, individual commissioners may forward to the CEC Staff Liaison any "minor edits" to the minutes of the previous CEC meeting. "Minor edits" include:
  - a. Corrections to the spelling of names or other words
  - b. Corrections to grammatical errors
  - Formatting corrections
  - d. Corrections to portions that were erroneously transcribed that can easily be made via changing a small number of words (e.g. motions, votes, text actually stated by another person, other small corrections)
- 3. Prior to publishing the meeting packet for the subsequent CEC meeting, the CEC Staff Liaison will consolidate all of the above submitted corrections into a single, revised version of the meeting minutes. The CEC Staff Liaison will use his/her discretion when multiple similar-but-different edits were made to a given portion of the meeting minutes and attempt to revise the meeting minutes in such a way as to capture the intention of all of the changes submitted for that given portion of the meeting minutes. When this is not possible, the CEC Staff Liaison will provide a listing of all changes to the given portion of the meeting minutes for commission consideration.
- 4. The CEC Staff Liaison will publish the above revised version of the meeting minutes in the packet for the subsequent CEC meeting per the timing for meeting packet publication as required by State statute and/or City ordinance.
- 5. During the following CEC meeting, the commission will consider the revised meeting minutes as submitted in the meeting packet. Commission action may include:
  - a. Table consideration of the meeting minutes to a later meeting (without taking additional action during the present meeting).
  - b. Approving the revised minutes as submitted in the meeting packet via a hasic motion (move second discussion and majority vote) without taking additional action.
  - c. Deciding to adopt a single revision to a given portion of the meeting minutes as submitted in the meeting packet when multiple different

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- taking additional action during the present meeting).
- b. Approving the revised minutes as submitted in the meeting packet via a basic motion (move, second, discussion, and majority vote, without taking additional action.
- c. Deciding to adopt a single revision to a given portion of the meeting minutes as submitted in the meeting packet when multiple different revisions were submitted for that same portion of the meeting minutes via a basic motion (move, second, discussion, and majority vote) and, optionally:
  - Approving the revised minutes as amended above via a basic motion (move, second, discussion, and majority vote) without taking additional action.
- d. Amending the revised minutes as submitted in the meeting packet via a basic motion (move, second, discussion, and majority vote). Multiple amendments may be made in this manner culminating in, optionally:
  - i. Approving the revised minutes as amended above via a basic motion (move, second, discussion, and majority vote) without taking additional action.
- e. Requesting that the Recording Secretary revise a portion of the revised minutes as submitted in the meeting packet via a basic motion (move, second, discussion, and majority vote). Multiple requests for revisions may be made in this manner culminating in:
  - i. Postponing approving the revised minutes so that requested revisions above can be made and re-submitted to the commission for consideration in a later meeting via a basic motion (move, second, discussion, and majority vote).

1 2 3 4		Community Engagement Commission Meeting Minutes DRAFT – August 13, 2015 - DRAFT	
5 6 7	Commissioners:	Scot Becker, Gary Grefenberg, Sherry Sanders, Theresa Gardella, Jonathan Miller, Michelle Manke and Ebony Adedayo.	
8 9	Commissioners Ab	osent: None.	
10 11	Staff Present:	Garry Bowman	
12 13 14 15	Others Present:	Peggy Verkuilen; Lisa McCormick; and Diane Hilden (all part of meeting).	
16	Call to Order		
17 18 19 20		being present, the Community Engagement Commission meeting was called a by Chair Scot Becker.	
21 22	Approve Agenda		
23 24	Chair Becker asked if there were any changes or amendments to the Agenda as mailed to the Commission; no one wished to amend the agenda.		
<ul><li>25</li><li>26</li><li>27</li></ul>		Tenberg moved and Commissioner Gardella seconded a motion to approve the ed. <b>Motion passed unanimously.</b>	
28 29	<b>Approve Minutes</b>		
30 31 32 33	Chair Becker stated he received some feedback on possible corrections to the minutes so he asked the minutes be tabled in order for it to be reviewed by himself against the video for possible corrections where needed.		
34 35 36 37	Chair Becker moved and Commissioner Sanders seconded a motion to table the July 9, 2015 meeting minutes as distributed. <b>Motion passed unanimously.</b>		
38	<b>Public Comment</b>		
39 40 41	There being no one the next agenda item	present wishing to speak on an item not on the agenda, the Chair moved to n.	
42 43 44	Old Business		
45	a. Receive Nei	ghborhood Association Task Force Report	

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 2 of 15

- 47 Chair Becker noted that tonight the Commission would be receiving the Task Force Report from
- 48 a Task Force co-chair of the Task Force, Jerry Stoner. Co-Chair Jerry Stoner would walk the
- 49 Commission through the report and answer Commission questions, as well as some public
- 50 comment. He added that that the Commission would have several future meetings to review the
- Report and decide what recommendations to make to the Council; because of tonight's heavy
- agenda he encouraged the Commission to simply receive the Report, with subsequent meetings
- devoted to discussion of the Report's particulars.
- .Task Force Co-Chair Stoner walked through the various sections of the Report. The first
- section, the Introduction, was factual with the second and third paragraphs focused on Task
- Force membership changes during the course of its meetings. He reported that the Task Force
- spent some time on definitions, the report's second part.

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- The two sections which follow, the Purposes and Benefits of Neighborhood Associations,
- although not necessarily part of the Task Force's original mission, took up a lot of time because
- it became clear that a lot of our discussion was focused on these two topics; as such the Task
- Force wanted to capture the content of those discussions. The Task Force discussed the different
- kinds of groups that people could have, from fairly informal social groups to Neighborhood
- Watch all the way to Neighborhood Associations with a 501c3. tax status. The second topic
- considered the benefits of neighborhood associations. At the end there appeared to be a broad
- agreement on these topics, Co-Chair Stoner indicated.

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- He thought the next section, City Recognition of Neighborhood Associations, was probably the
- 69 most controversial section d in the Report. They ended up creating footnotes for this section in
- order to show where there was disagreement What is now included in the Report is what the task
- force finally agreed upon near the end of its work, breaking City Recognition into two parts,
- Minimal Standards (on which there was broad agreement) and Other Neighborhood Association
- Recognition Criteria considered but not yet agreed upon by the Task Force. He added that there
- probably was a lot more to this item than the actual text conveys.

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Stoner added as an example the issue of an Annual Meeting requirement. The discussion was not about whether a Neighborhood Association should have an annual meeting, but the point was how to make sure a neighborhood association not become a paper organization organized by one

person 'in their garage' and once recognized by the City would continue interminably. The Task

80 Force thus decided to leave this up to the Commission.

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- Stoner continued by noting that probably the most important section was the next section: how
- the City could encourage and facilitate the creation of more neighborhood associations. This
- was the core of the original charge to the Task Force, and a lot of this section comes from Task
- 85 Force members themselves who have run neighborhood associations; focused on what they
- want, what they needed when they first started, and what do they feel they need today. He felt
- 87 there were a lot of very strong recommendations there.

- 89 Stoner stated the final two sections in the report were on how the City can communicate with the
- 90 neighborhood associations and how the Neighborhood Associations could communicate with the
- City. A lot of this ends up being how do they identify themselves to the City as an association

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 3 of 15

and how do they communicate to the City. Some of this needs to be put together because someone who wants to form a neighborhood association might not have been on a Commission and know there is a contact form available.

Chair Becker thanked the Task Force for all the work they have done on the report, including Donna Spencer the other Task Force Co-Chair who could not be present tonight. Commissioner Theresa Gardella added she had no idea on how complicated the charge of the task force could be in the sense that there is so much to think about and she appreciated the depth in which the Task Force went into even if it was beyond what the original scope was. She thought this was so much more valuable because of the people actually leading neighborhood associations were a part of this. She appreciated the thoroughness of the Task Force. Mr. Stoner stated he was not aware of all the work when he first volunteered for the task force entailed either.

Commissioner Jonathan Miller stated he was curious if anyone had seen anything about requirements different municipalities might have for by-laws or election standards, and how the leadership is chosen for different organizations. He stated he would be interested to see what other entities have for suggestions regarding this.

Mr. Stoner stated they did end up looking at Edina, Morgantown West Virginia, St. Louis Park and some consideration for Minneapolis. A lot of those were very top down so unlike in Roseville where there were neighborhood associations before the City even knew or cared, the other cities reviewed decided to have neighborhood associations before there were any in the City. In Edina's case, they set the boundaries for the different neighborhood associations in the City. Edina does have a complex system in place with by-laws listed but in Roseville's case the Task Force ended up not necessarily prescribing that there needed to be by-laws because what it really focused on was the bare minimums and how two-way communication between the neighborhood and the City could occur.

Mr. Stoner stated they did not go with by-laws because it did not fit in the evolution of the associations in the City. Commissioner Gary Grefenberg added he did distribute the neighborhood association policy of Edina early on in the discussions and there was some Task Force review of that policy; he noted that could be made available to the Commission

Commissioner Michelle Manke asked if there was discussion about the selection of leadership and their roles in neighborhood associations. Mr. Stoner stated the Task Force did not prescribe that level of detail.

Commissioner Michelle Manke asked if there could be at least annual meetings and how would those be recorded and reported. Without by-laws, Manke said, there could be internal problems. Mr. Stoner replied that he was glad that Commissioner Manke was thinking about that and the Task Force had left that issue for the Commission to discuss and decide because the Task Force could not agree on that item. The Task Force pretty much decided that it could go into that detail and implode, or come up with a final report.

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 4 of 15

- 136 Commissioner Ebony Adedayo stated she really appreciated the organic nature Task Force
- wanted to give to neighborhood organizations; one of the drawbacks of this approach, however,
- is the disparity between an organization that is really passionate, organized and has the technical
- expertise and know-how to form and get funding and do civic engagement, and another
- organization that does not. Commissioner asked if there was a possibility where there could be
- some co-learning or teaching other people how to become more formal. She would like to know
- where are the levels of support that they have within the City to provide the neighborhoods that
- want to be more formal. Mr. Stoner responded that that was a great idea. He thought that every
- step of the way in this process would allow more to be included in the report for its
- improvement.

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- 147 Task Force Co-Chair. Stoner stated there was some discussion about having information
- available on a website but there needs to be someone who can maintain it and add to it.
- 149 Commissioner Sanders added there had been discussion about having a volunteer be the liaison
- between the City and the Associations.

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- 152 Commissioner Grefenberg asked about the process, indicated that at the last Commission
- meeting there were comments that the Task Force was not representing its individual members,
- Mr. Stoner responded that it was inevitable that there would be conflict on any complicated
- issue. The charge was two sentences, and with a lot of passionate members disagreement was
- inevitable.

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- Commissioner Grefenberg commented that at the end of the Task Force there was a lot of
- unanimity. Mr. Stoner attributed that to the members figuring out why they disagreed and then
- deciding to buckle down and move on with the Report. He added they started putting in
- standards of appropriate conduct (for neighborhood associations) so the members did not go into
- ranting about an item for a long duration during the meetings.

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**Public Comment:** Chair Becker opened the meeting to public comment, indicating that said comment would be limited to five minutes or less.

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Ms. Lisa McCormick, Wheeler Street, stated she was at the meeting as a resident of the City and

- the only one in recent years to her knowledge to start an association. She formed Twin Lakes
- Neighborhood Association last summer at the request of a Councilmember. She stated she is
- also a former Task Member that resigned at the June Community Engagement Commission
- meeting. She indicated that meeting was very uncomfortable and she sited time constraints as
- the reason she quit during that meeting and she did not think it would surprise anyone that it was
- not entirely true. She stated recently she has been giving a lot of thought to accountability,
- 174 responsibility and authenticity and she was at the meeting regarding a correction and she felt that
- what she had to say was being somewhat stifled.

- 177 Ms. McCormick stated she knew going into that meeting that she had some issues with the report
- and that she may have to speak in opposition to some points and during that meeting it occurred
- to her that her ability to speak in opposition could be thwarted by staying on the Task Force, and
- that was a consideration that ultimately had her resign. The reality of the situation is that even

though she resigned, she continued to participate and have missed only one meeting. She not only participated but she actually contributes when asked of her opinion on certain definitions and such. She stated she wanted to acknowledge the commitment of everyone that participated and she thought the work product was good. She thought the scope of the work was expanded. She thought the original charge could have been completed in a meeting or two and she thought the question that was asked could have been answered rather simply, especially with the amount of experience and the amount of information available.

Ms. McCormick stated she did not think, as much as she respects and appreciates Mr. Stoner's work, she did not remember as much discussion as he indicated occurred during the Task Force meetings. There were a lot of positions being presented but not a lot of discussion or invitation for input. At one point she reached out to people who had been absent and got responses back where they did not feel there was an invitation to speak and she found that to be very unfortunate.

Ms. McCormick stated given her experience she was considering forming an umbrella, 501C-3, for the purpose of sponsorship and other things to allow other neighborhood associations that were interested in forming to come in under that umbrella and give them that liability protection because it is expensive to form a 501C-3 and is very time-consuming. She thought if they were to spread that City wide it would make it all workable. She was excited about the idea of education, partnership with the City on various projects, grants and other things. She provided that as a backdrop to what she felt possible when she got involved in this.

Ms. McCormick stated she was a big proponent of this Task Force. She thought this was great work and Commissioner Grefenberg did a great job at editing and wordsmithing and polishing the document but she was not sure this was the right question the Task Force was asked answer. What she found was the City's Associations are a hybrid of very formal and loose associations and she cautioned the Commission to look closer at this before approving the document.

Ms. McCormick requested the Commission pull out the one section on this specific charge and suggested providing a round table discussion where the Commission could receive more input.

(Ms. McCormick stated during the September Community Engagement Commission meeting that her public comment noted above in the minutes was incomplete. She stated that there were additional errors in the minutes).

Ms. Diane Hilden, Bayview Drive, stated she has a lot of passion for the concept for what is going on and for the discussion of this she has talked to many people over the years who wanted to start an association. She stated it is very difficult to sustain and keep an association going and they need to be organized and maintained. She stated she has been on many Task Force and Associations and she has yet to see the contention that was operating on this Task Force. It was very disturbing and it continues to disturb her that this was the case. While she thought there was lots of great work done by Mr. Stoner but she thought things have been misrepresented from the beginning. She felt they dealt with the wrong problem and she has stated before that she is opposed to this report and she thought they could archive it. She felt there was lot of good

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 6 of 15

information in there but she thought it needs to be really thought out in terms of this community and what is existing and how they enhance what is existing and how they look at this issue.

Ms. Hilden stated they should not presume that Roseville needs neighborhood associations all over the place. She felt this needs to be reviewed and discussed by a broad array of people from the community. This was seriously reduced by the amount of people not at the Task Force and by the fact that those that have remained. There was a change in leadership and the meetings in the beginning were quite pretentious resulting in the focus of the Task Group becoming the crafting of a neighborhood policy manual that she did not think was the intention of this Commission. She stated she was one of the dissenting voices in the beginning and remained one throughout.

Ms. Hilden agreed with a number of people that charged the report was vague and confusing which caused a lot of problems early on. One of the things that happened was it assumed that Roseville would spring forth a lot of neighborhood associations and she did not think that was the case and should be the subject of some discussion and should be looked at. The report as currently written suggests a rigidity that she fears would actually discourage the formation of neighborhood associations and she would recommend to the Community Engagement Commission and the City Council that neighborhood associations are typically hard to create, maintain and sustain.

Ms. Hilden stated she along with a number of other unsuccessfully tried to promote the concept within Roseville for a number of years. She stated she would recommend the Commission to consider this document premature and therefore suggest they convene a subsequent Task Force that is broadly represented throughout the Roseville Community using the resources provided by different committees within Roseville along with the neighborhood watch program. She thought they should use the resources they already have. She strongly encouraged the Commission to not forward this report onto the City Council as crafted at this time or in the near future and did not see any compelling reason that there is any time bound urgency for the City Council to review the document and in fact she has talked to several City Councilmembers who have indicated this is something that can be worked on over time and they are not waiting for it.

Ms. Peggy Verkuilen, Sexton Avenue, stated she was one of the original block captains in Roseville until last year. She stated when a neighborhood is organized she would like to see every individual whether they agree with their neighborhood association or not will be able to have input into this because they are taking away an individual's rights in her estimation. She stated another thing she had a problem with is they need to have a foundation before the building is started and she felt they needed to have some bullet points of what they hoped to achieve prior to starting the document and would have saved time. She indicated she was one of the members that resigned.

Ms. Verkuilen stated if they had one go to person they could go for networking would make things easier for everyone. She felt that the individual is the most important thing in the community. She indicated she wrote a letter to the Council. She stated this is America and the citizens should be able to have their input in their Government with officials seriously listening

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 7 of 15

and considering what the residents are saying and not just vote as one wishes but in consideration of others.

Commissioner Sanders thought Marcia Herrick sent a letter as a part of the public comments in place of coming to the meeting. Chair Becker stated he received the letter but was not aware it was to be a part of the public comment and would forward it and have it added to the minutes.

Commissioner Adedayo stated she heard some of the concerns and thought that something that is formalized like this report will be helpful for people who do not have the longevity or connections in the City and will allow them to get connected and know where to go to get involved and become connected to their neighbor.

Commissioner Manke stated she was not under the impression that the report would be submitted directly to the City Council without review by the Commission. Commissioner Gardella stated after hearing from people tonight she thought there was a lot of conversation to be had and she wondered how much they can accomplish during their regular meetings. She wondered if they needed to set a different worksession to just discuss this report or block a set amount of time to discuss this during the Commission meetings. Commission Grefenberg agreed and thought they needed to make a concerted effort to invite those who have interest to attend one or two of the meetings where they have focused public comment.

Commissioner Manke stated there is a lot of information in the report and she would like to meet outside of this meeting in order to go through the report before bringing it forward for additional public input. Commissioner Grefenberg thought that made sense and thought it would be helpful for the two co-chairs of the Task Force to be present at the meetings as well.

# b. Advocates Partnership Proposal on Promoting Civic Engagement in Diverse Populations

Commissioner Gardella stated they met with Madeline from the Advocates for Human Rights to flush out the plan a little bit more and there was some good conversations and she felt the Advocates are going to be a great partner in terms of their expertise. She noted some of the main changes are they started plugging in some dates and talked a little bit more about some of the conversations. She noted in the report "CEC Staff" does not represent Staff Liaison Bowman but the Commissioners.

Commissioner Gardella noted there are still some larger questions that need to be answered but they are still thinking about three conversations. The first one being held with the Lake McCarron's Neighborhood Association and Partnership with the Karen Organization of Minnesota, which she thought would be a great partnership event they could do and they would invite either other neighborhood associations or neighborhoods or some of the different groups referenced.

Commissioner Gardella stated in November the advocates would do some synthesizing of some of the data from the learning events. There would be an event in January with some of the City

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 8 of 15

staff to present some of the learnings and findings to them and discuss what they want to do with this information. What they want to do with the information is really the crux of what they want to figure out for their next steps.

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Commissioner Grefenberg thought one thing that has been missing is official approval of this and he was willing to move that they approve the promoting Civic Engagement and Diverse Populations, the plan presented by Commissioner Gardella and provided in their packet as something the Commission supports and will work on.

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> Commissioner Grefenberg moved and Commissioner Manke seconded a motion to approve the Promoting Civic Engagement and Diverse Populations plan presented by Commissioner Gardella and provided in the packet. **Motion passed unanimously.**

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Commissioner Grefenberg thanked Commissioner Gardella and Sanders for the work that has been done on this. Chair Becker stated he was in support of this motion.

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Commissioner Gardella thought the Commissions role in this was to do the legwork and get and keep the process going but at this point the City really needs to be on board with this. Chair Becker thought this item needed to be brought to the City Council at one of the upcoming meetings for their support and for the buy-in.

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Commissioner Miller wondered if the report should include dates because they are already in August and the Council might be put off by that. Commissioner Gardella stated the reason for the dates was to give them an idea of the timing and processing of the items. She stated the Advocates have a grant and that is where all of the funding is coming from so they will have very little expenses involved.

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Commissioner Grefenberg thought the motion should be just to approve this in general and give them some leeway on the dates. Commissioner Gardella concurred and added with final confirmation from Lake McCarron's, the KOM, and the buy-in from the City.

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Chair Becker restated the motion "Approving this as a general concept with some leeway on the dates pending approval or buy-in from the City and final confirmation from Lake McCarron's' and KOM. This motion was made by Commissioner Grefenberg and seconded by Commission Manke if still acceptable as restated. The two Commissioners concurred.

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Commissioner Adedayo asked when the Advocates deadline is and how the outreach for the events will be done. Commissioner Gardella thought this went through the end of 2016 so they have some leeway and the Advocates take the responsibility for a lot of the flyers and notification but she thought they would want to use the established associations networks to get the information out.

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Staff Liaison Bowman asked if this is an outreach priority or a research priority. Commissioner Gardella stated the specific goal is yet to be determined. The broader goal is finding ways to get information from the community in a way that they might not normally get.

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 9 of 15

The chair called the motion to a vote. **Motion passed unanimously.** 

### c. Update on Joint Task Force on Zoning Notification

Commissioner Manke updated the Commission on the Joint Task Force on Zoning Notification. She noted the minutes in the packet have a June date but they did meet in July.

Commissioner Manke stated a lot of what held them back from zoning notification was not having renters' addresses and having a database for residents who are renters and by the July meeting that was well underway and they have done a lot of work on getting the database up and going. She stated there is fantastic forward movement on this.

Commissioner Grefenberg added as a member of the task force, at the July meeting they received a report on what the City has done and significant progress has already been made. He stated he would like to send that out to all of the Commissioners if there is no objection because some of their ideas have already been put into place. Chair Becker directed Commissioner Grefenberg to send the information to Staff Liaison Bowman for distribution and he would send out the email from Community Development Director Paul Bilotta as well.

### d. Update on Civic Engagement Module for City Website

meeting with Councilmember Laliberte so staff can answer her questions.

 finished up a couple weeks ago and they received the designated URL <a href="www.speakuproseville.org">www.speakuproseville.org</a>. Staff had also received an email from Councilmember Laliberte that she wanted more information about the module and the policies and procedure for inserting topics on the module. He noted she has a lot of questions and is not in a place of comfort with that and she asked the City not to launch it until they go before the Council. City Manager Trudgeon thought they should go ahead and put together a policy. He stated he is working on that and hoped to finish it up. This will not be a part of the Commission's joint meeting but on the same Council meeting agenda. He stated City Manager Trudgeon is also trying to set up a

Staff Liaison Bowman stated he received an update and the nuts and bolts of the module was

Commissioner Grefenberg stated the only thing he would want to add for the record is what Staff Liaison Bowman indicated a very recent email that he would be reviewing draft policies with the Commission's sub-committee and he thought it was important to let Councilmember Laliberte and others know that they are playing a part. Staff Liaison Bowman indicated when he finished the policy he would send them a copy of it for review.

The Commission recessed at 8:00 p.m.

The Commission reconvened at 8:06 p.m.

### e. Implementation of Other Strategic Recommendations

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 10 of 15

Report on July Council Meeting: At the request of the chair, Commissioner Grefenberg reported on the July 13 Council meeting which he and Commissioner Gardella attened on behalf of the Commission, when there were two issues before the Council that relate to the Commission's work. The first one was Councilmember Laliberte and Mayor Roe's presentation on a League of Minnesota Cities conference on Community Engagement last January. The second Council agenda item was the issue of the Human Rights Commission and the CEC about the possibility of restructuring both of those, or merging them into one Commission

Chair Becker stated also in the packet are City Council minutes related to this Council discussion on page 26 of the meeting packet, under Uniform Commission Code. The Council actually took action on this at a subsequent meeting and those meeting minutes have not been approved so could not be included in the packet but will be available once approved. He stated also at the meeting they discussed the structure of the Human Rights Commission.

Commissioner Gardella stated they did not need to present or offer any comment because the staff presented their position and their recommendations and invited the HRC Commissioners to present their views. The Council took up a very robust conversation that seemed to settle on the fact that there will be no combining of the two Commissions at this point and they see the value in both Commissions. There were further communications, mostly about the HRC, so there was no call for her or Commissioner Grefenberg to present or offer anything because it was clear that the CEC was going to remain a stand-alone Commission.

Commissioner Grefenberg commented that he read the Council's position as being satisfied with the Commission's work and wanted to give them more time to either fumble or achieve some of their objectives.

Current Status Report on Implementation of Other Strategic Recommendations: The first item in the Current Status Report on CEC Objectives, as found in the meeting packets, was the community involvement of under-represented groups. He noted this already had begun by the Advocates Proposal on Promoting Civic Engagement in Diverse Populations, which Commissioners Gardella and Sanders have been working on and the earlier action of the Commission took at tonight's meeting.

Commissioner Grefenberg noted page two of his Current Status Report stated the welcome packet for new residents was dormant. On the next item he indicated that the Next Door Leads have met three times over the last twelve months. The Next Door Leads at their last meeting approved a list of tips and suggestions. They did connect Roseville Neighborhood Leads but have not made much progress but thought they should leave that up to the separate groups of leads which has met a couple of different times.

Commissioner Grefenberg stated on the item Commission Governance and Practice, also known as the Uniform Commission Code; the Council did adopt a code to govern all Roseville Commissions, which incorporated three or four of the Commission's recommendations from last December. The Commission thus made significant progress on their recommendations.

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 11 of 15

- Commissioner Grefenberg continued by noting that one of the Commission's recommendations
- was to develop and enforce an absence policy for all Commissions. They recommended that
- staff report to the City Council when any Commissioner misses more than four meetings in a
- rolling three month period. That was adopted but they tightened it to three meetings in any
- rolling twelve month period.

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Commissioner Grefenberg stated they have been working on these over the past three years and he felt they have made some progress.

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### f. Definitions of Civic and Community Engagement

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Commissioner Gardella reviewed with the Commission the definitions of Civic and Community Engagement information.

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Commissioner Miller thought it was very interesting reading through the last meeting minutes and the documents attached and thought there was a lot of helpful language, which helps to clarify it for him. Some of the concepts he saw and really liked were the notion of co-creation of ideas and solutions rather than just consulting and coming in after the fact.

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- Commissioner Grefenberg commented he really liked and appreciated that on page 2 under
  Principles of Practices of Authentic Community Engagement it was noted that practitioners need
  to expect tension. Authentic engagement is not necessarily easy or peaceful. He also added that
  the definition of Civic Participation in the Gardella report is identical to the definition in the
- the definition of Civic Participation in the Gardella report is identical Neighborhood Association Task Force Report they received tonight.

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- 476 Commissioner Grefenberg also reminded the Commission that the precursor 2011-2012 Civic
- Engagement Task Force there was some discussion of a core value statement for civic
- 478 engagement. In their 2012 Task Force report the earlier Task Force had adopted the International
- 479 Association for Public Participation Core Values statement, and he wondered if the Principles of
- Civic Engagement were similar to the Core Values of the IAP2. Commissioner Gardella stated it
- was. Commissioner Grefenberg wondered if they should add the words "or Core Values"
- because some people are talking about that and it might be easier for the definition as they go
- forward to say they have taken a position, once this is passed, on Core Values.

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Commissioner Gardella asked if the suggestion would be to change the heading to "Principles/Core Values of Civic Engagement." Commissioner Adedayo preferred the word "and" rather than a slash.

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Chair Becker thought this could be a living document that they could choose to tweak over time but right now use it as a 'stake in the ground' and continue to tweak it. He still struggled with volunteering as a civic engagement rather than a community engagement but was willing to let that go because he felt they needed to have definitions that they are going to use as a framework for all of their discussions and felt it was an opportunity for them to lead in this effort and potentially help how City Staff and City Council frames these issues as well. He was biased on

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 12 of 15

wanting to take action on it and adopting it and then knowing that they may choose to tweak it and continue to refine this.

Commissioner Grefenberg moved and Commissioner Becker seconded a motion to adopt the Roseville Community Engagement Commission Definition of Terms dated August 13, 2015

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Commissioner Gardella asked if this would be posted on their website. Chair Becker thought that was a great idea.

with the addition of *Core Values* in the last paragraph after the word *Principles* and with the

understanding that this is a living document which can be modified in the future.

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Commissioner Grefenberg though they should adopt this because the Council saw this as something useful. Commissioner Gardella stated the assessment tool might be helpful in making distinctions on some of the work.

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Commissioner Adedayo wondered if they could recommend that the City uses that in its outreach as a metric because she thought it was really effective in measuring how they do the work. Commissioner Gardella stated it is helpful in helping people think about where they are, if they are doing more outreach work versus engagement work and if organizations or cities want to shift to doing more of the transformative engagement work they could ask themselves these kind of questions. She thought the City would have to think about how they would want to use this to think about their own work and what they are doing and the Commission could use it for their own work.

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Commissioner Grefenberg stated he was not comfortable at this time adopting this line by line because he has not had the opportunity to review this in its entirety in detail. Commissioner Gardella stated this is not something they would adopt as a process but something to be used for education and help them to understand their own terms and not intended to be anything beyond that.

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Motion passed unanimously.

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### g. CEC Social Gathering

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Commissioner Manke updated the Commission on the CEC Social Gathering.

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### Other Old Business

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None.

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### **Chair, Committee, and Staff Reports**

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### a. Chair's Report

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No discussion

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 13 of 15

### b. Staff Report

### 1. Upcoming Items on Future Council Agendas

Staff Liaison Bowman stated on August 24<sup>th</sup> is the Joint meeting with the City Council and also discussion about the module that they previously discussed. September 14<sup>th</sup> is the Not to Exceed Levy on the Budget so that will be the next big budget item that comes up that the Commission might be interested in.

### **New Business**

### a. Planning for August 24<sup>th</sup> Joint Meeting with the City Council.

Chair Becker thought they should present a status report on the items that were presented to the Council at the beginning of the year. He would like to report on the current status of the Task Force Commission indicating they have received the report and need to review it. The second item he thought they should report about is the Educational Opportunities and thought the Advocates Partnership proposal serves as part of that as well as part of another. They had a priority for the Joint Task Force and Zoning Notification and he thought they could give an update on that. The fourth item was the Resumption of Roseville U, which he thought Staff Liaison Bowman can update the Council on that. Item five was Civic Engagement Module and he thought the miscellaneous other strategic recommendations bucket can be provided.

Chair Becker proposed after the status update that the Commission ask for feedback from the Council on what they want the Commission to focus on in 2016.

Commissioner Grefenberg stated there was a suggestion from Councilmember Laliberte to take a look at recognizing residents of Roseville who have done significant volunteer work. He did not think there should be any action but wanted to follow through and suggest this be an item to look at in the future. Chair Becker thought that was certainly something to look at for review in 2016.

Commissioner Gardella stated she would like to have a better understanding of the distinction of the role of the Volunteer Coordinator and the Commission because she thought that item would be something that the Volunteer Coordinator would take charge of. Commissioner Manke thought it would be a good idea to have the Volunteer Coordinator come to the meetings or give an update via a report to the Commission. Chair Becker agreed and thought this should be added to their next agenda.

Commissioner Adedayo asked what a Volunteer Coordinator does. Chair Becker reviewed the role of the Volunteer Coordinator.

 Commissioner Miller stated he liked the framework but he thought the Advocates could be a large discussion because that is addressing a couple of the updates and he did not know how they would frame it. Chair Becker thought they might indicate to the Council that they have an idea but would like to come back to the Council at another meeting and discuss only that. The

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 14 of 15

Commission concurred. Commissioner Grefenberg stated they need to make clear that this item has evolved into further discussion and that they have not added anything. Commissioner Gardella thought they needed to mention the buy-in needed. Commissioner Grefenberg thought they should do the same with the neighborhood association proposal as well.

Commissioner Grefenberg requested Staff Liaison Bowman to send the draft RCA to the Chair and Vice Chair so they make sure the items are in. Staff Liaison Bowman wondered if anyone would be interested in working on a draft RCA otherwise he would take a stab at it. He indicated the deadline is Wednesday, August 19, 2015.

Staff Liaison Bowman thought the Commission should make a list of what items should be reviewed with the Council.

Chair Becker reviewed the agenda for the Joint Council meeting and who would present the different items.

Commissioner Grefenberg thought they should put the Neighborhood Association Task Force draft report on the website indicating it is a preliminary report, which would be discussed more at future Commission meetings because he would like to get more community involvement. Commissioner Miller stated he did not see a reason for it. It is already in the packet that could be shared if the public wants to read it.

Staff Liaison Bowman stated they have an itemized list of items they are working on and he did not think it would hurt to have them be more easily accessible than to go back through packets to find the information. Commissioner Sanders thought it was premature at this time. Commissioner Adedayo thought when things are posted people seem to assume they have been adopted or are official and even though they want to be transparent she did not want people to think that was something the Commission has accepted. Commissioner Grefenberg stated there could be a statement indicating the Commission has not adopted the report and is a work in progress. Commissioner Manke agreed that when something is posted some people will still believe it is final and they have not really spent a great deal of time reviewing it and she thought they were a little premature on the association. Commissioner Sanders felt they could add it to the website further down the road once they have had time to review it.

Chair Becker stated he would not want to have the entire report clickable through a link as the main commission-level topic item but he could see an indented bullet indicating the Task Force has provided this report for the Commission but did not represent the final action of the commission. He felt if properly framed he would not have an objection to it being on the website because it is public record and accessible but he would not want a reference to it being a draft as it was the final work product of the task force to be followed by additional artifacts that are the work product of the commission. Commissioner Grefenberg was agreeable to that and made some sense to him. He suggested this get scoped out when it will be discussed because he felt it needs more public input.

Community Engagement Commission Minutes August 13, 2015 – *Draft Minutes* Page 15 of 15

- 629 Chair Becker thought they could highlight areas in the report that needed significant discussion. He indicated he will come up with a rough plan but did not think that this report should be posted 630 at this time. The Commission concurred. 631 632 633 **Commission Communications, Reports, and Announcements** 634 Chair Becker stated the Roseville Human Rights Commission in co-sponsorship with the 635 Roseville Library is hosting the event Civility of Better Choice on Saturday, September 19th 636 from 9:00 a.m. to 1:00 p.m. at the Roseville Library Community Room. The event is free and 637 open to everyone. To register or for more information go to RCLreads.org. 638 639
  - Commissioner Grefenberg wanted to clarify that the Joint Task Force on Zoning Notification will be on August 25<sup>th</sup> at 6:00 p.m. at City Hall in the Aspen Room. This is an open meeting and the public is invited to come.

## **Commissioner-Initiated Items for Future Meetings**

There was no discussion.

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### **Recap of Commission Actions This Meeting**

The Commission recapitulated the Commission actions taken at the meeting.

### **Adjournment**

Commissioner Gardella moved and Commissioner Miller seconded a motion to adjourn. **Motion passed unanimously.** Meeting adjourned at 9:15 p.m.

**Community Engagement Commission** 1 **Meeting Minutes** 2 DRAFT - September 10, 2015 - DRAFT 3 4 5 6 **Commissioners:** Scot Becker, Gary Grefenberg, Sherry Sanders, Jonathan Miller, Michelle 7 Manke and Ebony Adedayo. 8 9 **Commissioners Absent:** Theresa Gardella 10 11 **Staff Present:** Garry Bowman 12 13 **Others Present:** Lisa McCormick (part of meeting)None. 14 15 16 17 Call to Order 18 A quorum of Commissioners being present, the Community Engagement Commission meeting 19 was called to order at 6:30 p.m. by Chair Scot Becker. 20 21 **Approve Agenda** 22 23 Chair Becker asked if there were any changes or amendments to the Agenda as mailed to the 24 Commission; no one wished to amend the agenda. 25 26 27 Commissioner Gary Grefenberg asked to add Discussion regarding a presentation by the Gavel Club. 28 29 Commissioner Sherry Sanders indicated the letter sent by Roger Hess should be discussed. 30 31 Commissioner Michelle Manke stated she would like to discuss a Welcome Packet. 32 33 Commissioner Becker moved and Commissioner Grefenberg seconded a motion to approve the 34 35 agenda as amended. Motion passed unanimously. 36 37 **Approve Minutes** 38 Commissioner Sanders asked if these minutes that were tabled the same as before or were there 39 changes. Chair Becker stated there were a couple sections of public comment where he removed 40 41 the edits. Commissioner Sanders stated she was confused because if someone comes to the table, how is their comment removed. Chair Becker indicated there are a number of quality 42 concerns with minutes and in the course of doing that, there are times that corrections or 43 clarifications are added based on the rest of the conversation. He stated they 44 received a little bit of feedback on that particular section so he removed the edits and left them as 45 transcribed. Chair Becker reviewed how the minutes are reviewed and edited. 46

Commissioner Sanders stated on line 248, sometimes the edits get really crowded because the type is in black and then they have blue, green and red, which is kind of confusing. She stated she knew Diane said things but then they are crossed out in blue and she wondered who was responsible for blue. Chair <u>Sanders-Becker</u> did not see any changes to the minutes in the packet and he wondered if she had the correct packet. Commissioner Sanders indicated she had the old packet and her comments should be disregarded.

Commissioner Grefenberg stated on line 252 there is a grammatical error and on line 251 the word "and' should be deleted.

Commissioner Manke moved and Commissioner Adedayo seconded a motion to approve the July 9, 2015 meeting minutes as amended. **Motion passed unanimously.** 

Commissioner Sanders stated there were things brought up at the table that are not in these minutes so she wondered what the protocol was. Chair Becker stated the minutes are reviewed by a third party and they create the minutes and then the Commission will review them and make changes. It is likely in the course of transcribing, they summarize and don't always include verbatim minutes. He stated sometimes the items being summarized are items of substance and sometimes they are subjective.

Commissioner Sanders stated there were comments from Lisa McCormick that were not in the minutes. Chair Becker stated no changes were made and what is in the minutes was submitted by the transcriber. He reviewed a few grammatical and name corrections.

Commissioner Sanders indicated the minutes did not match the video. Chair Becker indicated the minutes will not be an exact match to the <u>video tape of the last</u> meeting; <u>and</u> if there are items of content she would like submitted then she should do that at this time or the minutes could be tabled to be reviewed further.

Commissioner Grefenberg passed out some changes to the minutes he would like reviewed and included in the minutes.

Commissioner Sanders thought if a resident spoke to the Commission then their words should be recorded. Chair Becker agreed. Commissioner Manke stated it is rare to find minutes verbatim from what is said, it is just to capture generally the essence of what transpired which is why they also videotape the meeting. Commissioner Grefenberg stated the minutes are not a direct transcription and never have been.

Commissioner Sanders moved and Commissioner Grefenberg seconded a motion to table the August 13, 2015 meeting minutes for additional information and review. **Motion passed unanimously.** 

Commissioner Grefenberg stated he had two concerns with the minutes as transcribed by TimeSaver. They do not adhere to the recently enacted Universal Commission Code. He stated

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 3 of 21

for example, there is a reference heading under on line 652 to "Rrecap of Commission Aactions This Meeting", which only it states, "The Commission Recapitulated the Commission Actions". There were some specific things in and for the record, he found the part of the minutes was very important to him so he would ask that TimeSaver to not take the easy way out and but to actually state what the items recapitulations recapitulated were. He also noted that TimeSaver did not do adequately cover to Jerry Stoner's report and that is why in the packet there are some additions.

The recently enacted Commission Code says Commissions minutes shall follow the manner regarding minutes. "Commissions are required to keep a record of its meeting and actions available through the City as well as other recommendation reports, studies and other documents ereated or performed by or for a Commission. Minutes of the meeting "shall be detailed in the same way as the City Council minutes are written". He felt there were certain sections that did not get enough detail, which he mentioned.

Chair Becker stated he would like to discuss at a future date how they do the meeting minutes corrections. The process they have been following to date has been to have the Operations Committee look at them as a group and submit revisions to save time. Otherwise, they found there were enough changes where it took a long time to go through it at Commission meetings. Based on some feedback they have gotten with maybe too many edits, he tried to pare it back a little and but now there are sections that are not as revised that Commission Mmembers felt feel should be detailed more in-depth. He felt the delegation was working fairly well until they got into stylistic changes. He also thought it was worth revisiting how they go about the minutes. He stated he personally did not want to re-watch the meeting or read sentence for sentence to find out what is missing. He indicated he did not know what the happy medium was but will see where things could go.

Commissioner Grefenberg indicated the <u>yellow highlighting in the</u> minute changes he handed out, the <u>yellow markings</u>, are not stylistic. They are substantive. He added that and he thought it was important that any <u>every</u> Commissioner review the minutes especially when <u>you are a</u> Commissioner's comments were recorded <u>quoted</u>, which is what he has done.

### **Public Comment**

Ms. Lisa McCormick, Wheeler Street, stated she had several items and indicated she would appreciate knowing who was on the Operations Committee regarding correcting the minutes. She stated she did not appreciate Commissioner Grefenberg smiling, laughing at her when she came forward. She appreciated the acknowledgement from the Commission that there are quality issues with the current transcription service and she would assert that there are quality issues especially given the change with the Universal Commission Code. She suggested another vendor be chosen. She thought it was burdensome to watch the video, likewise for the residents who haven't formally signed up for a Commission, for them to come, make comments, and then not have them be accurately reported because the minutes control the record.

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 4 of 21

Ms. McCormick stated she has been thinking about this Community Engagement Commission and she would appreciate knowing what this is about, what for. You hear you want outreach, you want to get other people involved but for what. She would like some fly on the wall, the what for, and why explanations as they talk about some projects because if people feel welcome, respected, and honored, she thought they will show up. When they take time to come up and make public comment on issues, if that is not respected or and considered, that sends a message.

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Ms. McCormick stated as far as the draft minutes, she will make corrections. She noticed that in July, she came in and made a correction and that was not included in these minutes. August minutes on lines 153 and 154, Sherry made a point to clarify that she was speaking about staff liaison, not volunteers, yet the minutes say volunteers. Line 158 to 171, she also noted a discrepancy in Mr. Stoner's presentation. She felt it did not accurately reflect the conversation. During her public comments, starting on line 203, there was over one minute of conversation that was left out and to that point, she thought it was very substantive and she admits that it can be subjective but she was talking about why she started the neighborhood association because she heard story after story of neighbors, and these were not necessarily neighbors who were comprised of under-represented, marginalized group but average neighbors that felt discounted and they did not have a voice that was listened to or honored. Her commitment when she started the neighborhood association was to bring forward a structure for reengagement and out of that, she formed the neighborhood association. She brought neighborhood leadership together, contacted the City and brought next door leads together for their first ever meeting so they could get to know each other and form a network of leads. She thought many people might remember that she talked about initially being a big proponent of the task force, however, that she no longer agreed with the direction it was taking. She thought that was a significant statement that was, it is not that it was edited, it was just left out. She used an analogy about you can paint a house and do a really good job and it could be the wrong house, and that was totally not there. She finds that very disturbing, that so much was ignored and not even included. Going on, she just wanted to give a shout out on line 427, there was discussion about next door tips being prepared and shared among the leads and she would like to give credit to Kathy Remund Ramundt who actually took on that project and wrote the vast majority of the document. There were some edits and contributions of one or two tips by other leads but she actually did a great majority of that work.

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Ms. McCormick stated on line 41, she took issue with the fact that Commission Grefenberg stated there was currently discussion raised by herself and others that the Council should develop a Core Value Statement, which in their Task Force report they adopted the IAP2, which she believed was an inaccurate statement and at least a misrepresentation. She did not believe that she ever recommended the Council adopt the Core Value Statement. She stated at that meeting, the Task Force was asked to consider adopting the Core Value Statements and Diane Hilden and she objected and volunteered to review the documents, possibly modify it, they did so and prepared a memo and presented it to the Task Force. What she did ask the Council was to consider developing a Code of Conduct or Professionalism. She provided them with the IAP2 Code of Ethics for Public Participation Practitioners as an example to demonstrate that there is likely some type of guideline available that could be tailored to their needs.

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 5 of 21

Ms. McCormick stated she will include some documents that can be attached to the bench handouts and the other thing she wanted to just comment on briefly is that she is somewhat upset about what she considers to be a normalization of an experience on the Task Force. There were issues on the Task Force, a lot of them were not, and some of that was left out of the minutes as well. There were also comments as well about "Forming, Storming and Norming". She has served on many Task Forces and has never had an experience like she has had on this one. Depending on the leadership, you set ground rules, there are ways that there can be respectful disagreement and she did not experience that here and thought it did a disservice to youth, phrases such as "Forming, Storming and Norming". She was troubled by the fact that there were comments made, you heard public comment from several of the Task Force members that resigned, they heard comments from herself, and yet there has been very little outreach to find out what is going on and what the problem is and what can they do to fix it or solve it or make it better. If they are not going to do that then why are we trying to have outreach to try to bring more people in. It is like, fix what is going on now, if they do that and people feel welcome they will come but she was troubled that there is not more conversation about what is going on.

Commissioner Grefenberg asked Ms. McCormick to recap the lines she found in the August minutes that were missed. Ms. McCormick stated on lines 153-154, lines 158-171, line 203, that was the start of it, she did not know where it ended and then lines 213-217, and those were the lines as far as omissions. She did not spend a lot of time, just basically what she said.

Chair Becker asked Ms. McCormick to go back through the revisions to the minutes that are on the website because he believed the handout she provided at the July meeting was then added to the June meeting minutes. So if that was something she was referring to, he believed they did add that and if it is not, he will make sure the attachment does get added. Ms. McCormick thought it was back at the July meeting, she saw it once but when reviewing the minutes again, it was not there this time. Chair Becker thought it might have been retroactively added to the July packet.

<u>Chair</u> Grefenberg advised Ms. McCormick to review <u>the his</u> handout, which covered <u>the draft</u> minutes found on<del>rom</del> pages 9-15.

### **Old Business**

### a. Plan Next Steps on Neighborhood Association Priority Project

Chair Becker stated he would kick this off and then ask Commissioner Grefenberg to settle a little bit of the context for why this is even being talked about. This is something they have been discussing at various levels of the City since before this Commission was formed and he thought some historical data might be of interest, especially for some of the newer Commissioners or those who were not serving on a Commission then or the Task Force at the time. He would then like to go into how they plan to dissect that report and go about making their recommendation to the Council. He stated there is a proposed Neighborhood Association work plan in the packet, which is essentially his outline on how they can go about the discussion in order to get things going. He would like to refer to the Commission to review that work plan and respond withget

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 6 of 21

thought on that and any changes, but his idea was that at some point they the Commission is are going to take the report and do something with it. Mmake some sort of recommendation to the Council, and theoretically, the recommendation could be to do nothing. He assumed this group would come up with something rather than do nothing. He proposed, the outline as a framework on how they can go about discussing that recommendation, which can be discussed in detail as they go.

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Commissioner Grefenberg stated in their discussions he thought it was clear but apparently, it was not. Hhe would like to proceed in this manner beginning withdo this at their October meeting, because he has not pulled everything together and he wants to make sure everything is accurate. Chair Becker stated that was ok but he would now. He would like to take a look at the proposal that is in the packet. He indicated he has sketched it out over months and has put in more detail in the following three months than he did in 2016. He did that on purpose in case things go a little bit longer than they anticipated. He would like to work on their approach and getting consensus across the table on how it is they are going to talk about this, neighborhood association, because he thought they could, will spend many hours discussing this and will not be achievable in a single meeting. This is a proposal for the framework of that discussion. He divided it up into a couple of different categories for October and November. When he read the report and got feedback about the report, he thought there was terminology that once in a while a flashpoint for discussion and his attempt for October and November is to reframe the discussion in terms of what things that the City could provide to neighborhood associations that are "material support", things of actual monetary value or otherwise imply endorsement of the organization by the City. In November, he would like to talk about if the City is going to give something of monetary value or some endorsement of this organization, what the City should expect in return. The reason he wanted to frame it this way is because he thought there was a lot of contention around the terms "recognized" or "affiliated" or something like that. He thought that even if they define those terms they have connotations inside people's heads that mean something else. He thought they could look through the report because there are tangible things in the report that say the City can provide this, this thing, a mailing list, web space on the website, using their free use of public buildings is in there, these are tangible things the City can do and there was a section in there about minimal requirements for the neighborhood associations to be recognized. That is where he wants to go back and say maybe this is in exchange for something of material support so it is not stopping any other association from forming, it is just if they do not do what the things that they define then they can still form a neighborhood association but they do not get the free use of the park building, etc. If they frame it that way then it might be a more productive conversation because they would be talking about things of value that the City is providing and what they are expecting in return.

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Chair Becker stated it is also peppered with information that has been gathered from other cities that have formed neighborhood associations and have policies and procedures and programs around forming them. He thought they could have speakers come in from the other cities and discuss how their policy works, how it differs from other cities and so on so then they can do a little information gathering while they are hashing out these other items. Assuming that all goes well, in December he wasis proposing that the Commissiony talk about the rest of the stuff. Non-material support items. At one point, he reminded the Commission it had talked about

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 7 of 21

having a "neighborhood association in a box,". Some boilerplate templates on meeting minutes, incorporation, tips and tricks for organizing the first meeting, and other items. Not really things of value, more informational.

Chair Becker stated time permitting they could talk about any other materials they want to incorporate in the Council's proposal. When he read through the report, he thought there was a lot of really good material about why they would want to form a neighborhood association and he thought they should carry that forward into a proposal to the Council. After that, they could start to draft the proposal.

Commissioner Manke asked if there was had been a conversation they had briefly about going through this on a night aside from their regular meeting. Chair Becker thought this was something they could discuss. Commissioner Manke thought that in light that since this is a really huge piece, instead of it becoming so much of their regular meeting, taking it off line, so to speak, where that is their only focus of the evening, is to talk about these items because some of the Commission has not been as subjected to everything that has gone on and being able to ask those questions and taking that time would be beneficial.

-Chair Becker stated his personal opinion on that is it may be more difficult to coordinate than the regular scheduled meeting. He stated at some point they are going to be priority planning for 2016 and having a handful of projects due and he thought they will need to figure out how to chunk out work and how to talk about these things because they will have potentially more of them next year. This is a big issue, he thought they had the Task Force and a lot of work was done and time was spent during the Task Force time, which seems like a large, all-encompassing project. H-and he would like the Commissionm to get better about how they it managed their time and be able to do a lot of this in the meeting but additional research could be done in between the meetings. He was not opposed to the idea but thought it might be hard to do.

Commissioner Sanders thought it would be good to have a separate meeting, just for clarity, and then when they do come back to the regular meeting they would have that much more information. Commissioner Grefenberg stated they would need to notice other members, televise this and also have someone take minutes. He did not disagree with what Commissioner Manke is saying but a special meeting could not be offline, it would have to be online in the sense of having it be televised and noticed. Mr. Garry Bowman indicated he was not sure it would have to be televised but it would need to be noticed and has to be open to the public.

Commissioner Manke stated if they were to do a brainstorming meeting, they would have to capture the scenes of what was done but again it is not a word for word minutes, it is clarification so to her it is a little clarification and brainstorming. Commissioner Grefenberg stated looking at what was in the packet, he assumed the meeting would need to be early on but where would Commissioner Manke suggest placing the meeting in the schedule. Commissioner Manke thought it would have to be early on because some of the Commissioners would need clarification before discussion could ensue about what is listed on the schedule.

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 8 of 21

Chair Becker asked what they would be doing at that meeting if they were going to be doing similar to what is on the outline and would they really like someone to go through the report and have a session on that. What are they brainstorming. He wanted this to be collaborative and come with their ideas for each section. Commissioner Manke stated she was not exactly sure but did not feel like she had a good handle on it because she was not at all involved in this other than for what has been brought to the meetings.

Commissioner Ebony Adedayo stated as she thought about the last couple of meetings she has been a part of, she remembers a number of significant problems being raised with the report and she wonder if starting with the report and moving forward without reviewing what the areas of tension were and where the areas of disagreement that they might be pushing forward something that might not be widely excepted. In addition to going to the report as Commissioner Manke stated, she is not as familiarly with the report itself so she felt like in addition to that she would like to know what are the areas of tension and what are the areas of disagreement because she has heard several members of the Task Force that they wanted to have this archived. She wanted to know why and if there are things that they need to revisit, it there are things that need to be changed, if there are things that need to be scrapped altogether. She would love for them to discuss that and how they handle that before they move with the suggestions that are in the report.

Commissioner Adedayo-She also thought starting off with what are the monetary things the City could provide neighborhood associations is starting off with the wrong frame of reference. She thought by asking the question, what are neighborhood associations, what are their purpose, how they should function in the City or Roseville, what do they want neighborhood associations who decide to whether they are incorporated or loosely formed, what do they want them to do, what do they want to do, starting off with that frame first will help them get to an idea what are the monetary support that they need or the non-monetary support. She thought starting broad and narrowing is a more effective way than trying to figure out what is the monetary support. Chair Becker thought he could agree with that. He stated in his mind the report is an input to this Commission and there it stops. He thought they can form a recommendation to the Council that is comprised from pieces of this report or maybe nothing from this report. He stated in his opinion there are large chunks that are very good and he could see them lifting entire sections of the text and using that as part of the recommendation but at the end of the day he thought it could be valuable to go through the report to get some descriptions on it but in some ways he would like to move on from some of the arguments that were in there and would like to start talking about the ideas in the report and framing them in a different way.

Commissioner Manke stated in November, would they be looking at what other cities have done. Chair Becker stated he was proposing that for October and November and try to get a couple of cities in there. Commissioner Manke agreed because felt that was an important piece and then they could look at what the Task Force put together as far as their recommendations.

 Chair Becker stated if they moved some of the bullet points under December 2015 to October and then slide Material Support down under November and ?? Requirements to December. Commissioner Adedayo thought that made a lot of sense.

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 9 of 21

Chair Becker <u>also</u> stated the other goal was to allow <u>time</u> for ample public comments, which is why hise <u>plan</u> broke <u>this out</u> the <u>Commission's process</u> into several meetings. He thought there was a lot of preconceived notions about what it is they are planning on doing, <u>yet and</u> they have not actually started to talk about what it is they are going to do yet.

Commissioner Grefenberg stated he would encourage members to review the minutes from the last meeting that willwhich could give additional background. He was not against what Chair Becker is saying, but he asked for reiteration of the two bullets under December that they would move up. Chair Becker stated he was referring to the first two bullets: Define Non-Material Support and Define the Preamble Materials.

Commissioner Adedayo stated without having a solid understanding, she thought the Commission felt neighborhood association were important without having a sense of agreement around what they are doing, how can they talk about what they need and she submits to him that he wants to move forward but, to Ms. Lisa McCormick's point, people are coming, involved, giving their time and opinions about what they want to see happen in the City. These are residents who are volunteering along with the Commission but they should respect that otherwise they lose trust and accountability. She understood there is an urge to move forward but she also valued process in moving forward; but good community engagement says, however, that they carry residents along with them. That is one of the underlying principles and values of the community engagement process. She thought this process is going too fast but she may be wrong because she has only been on the Commission a couple of months. but Yet she has heard there are significant problems and tensions with the report and she thought without finding out what they are and proposing and adopting their own way that they would be unassured they were not losing by their tract to lose accountability and trust, and thus shooting themselves in the foot as Community Engagement Commissioners. Chair Becker would agree with that but they are not propagating the report past the Commission table so he thought there was a chance to start anew with this.

Commissioner Adedayo thought if they started anew and did not use the report as the guiding framework, she thought that was different. Chair Becker indicated that was what he was moving towards and he thought they could use the report for some ideas and a source of input plus whatever else comes their way. Commissioner Adedayo indicated she could agree with that.

Commissioner Grefenberg stated the report was adopted by a majority vote without opposition. There are some dissidents but they were outvoted during the Task Force so he thought the <a href="Commission alsoy">Commission alsoy</a> needed to respect the majority opinion; and he thought the <a href="Commissiony">Commissiony</a> eould go through the report more along the lines Chair Becker stated.

 He stated Grefenberg added he would like to add another point for the record, there may be some things missing from the draft report. He liked the idea of beginning anew and using the Task Force Report as a reference point; and if the Commission wanted, they could invite the cochairs, if they are going to go into the report but he was hearing different things. They might want to go anew but a Commissioner but then another Commissioner wants to hear about the

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 10 of 21

dissention. -Commissioner Adedayo thought if they being were starting anew, that it is not as high of a need to do so. She would still like to hear about it but if they use the report as a framework and that this is what their guide is to the next step, it necessitates needing to hear what the areas of disagreement in the content are.

Chair Becker thought in his mind, the report is a source to mine ideas from and he suspected that when they get to an actual proposal they will mine more than ideas. He did not suggest they throw the entire report away because he thought there was a lot of value to it but in his mind when they started the Task Force what he wanted was additional input.

Commissioner Manke thought it was also really clear that they have a solid understanding of what their task is and what they are asking. They are not here to create neighborhood associations and then ask the Council to bless it and go on. What they are here to do and what involvement goes forward has to be very clear. Commissioner Grefenberg agreed and stated the charge of the report as discussed twice by this Commission and presented to the City Council in December 2014 was to discuss and recommend ways the City could facilitate and encourage the formation of neighborhood associations and he thought that was the primary task.

 Commissioner Jonathan Miller thought whatever they can do to move beyond some of the ugliness that seemed to be in the Task Force but he did not know what would be the best way to do that. If they split it up into all of these meetings will it just be a repeat every meeting with the tensions and the same people coming and being upset. He wondered if the well is tainted on this because he did not want to keep coming back to these meetings because he does not look forward to having these discussions on the neighborhood task force work plan. He did not want it to be like that but did not know what the answer was. Chair Becker thought they could move a little faster on this and stated it was a balancing act between trying to get it done with but also allowing for ample input but he would also like that input to be substantive. He felt like some of the input they received at the last meeting was predicated on the assumption that they were going to take the report and hand it right to the City Council and he made that clear in the meeting that it was not going to happen. He would like to get them to the point where they can have things in the packet that can be responded to in the meeting and have a more specific feedback going forward and in the end he thought they would have some sort of draft where they will also get public comment on as well. He was trying to balance how do they move forward, how do they take the solid bits of work that are in the report and how do they move past the rank rancor that happened in the formation of it. How do they get something done in the relative near period since this is a 2015 priority and he would like to button this up and move onto other priorities in 2016. He stated he did not want to rush this through with a steamrolled agenda either.

 Commissioner Grefenberg stated as Jerry Stoner said the Task Force came to a unanimous conclusion and Diane Hilden missed that meeting along with the last four meetings and so to recap and find who was at fault and who was not, he was not sure that he agreed and would like to move forward with a blank sketch in some ways. Commissioner Miller thought that was what they needed to say, some people were upset about some items but moving forward everyone will be invited to come and give feedback about the things the Commission is talking about but please do not keep bringing up how things were dysfunctional on the Task Force. He stated he

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 11 of 21

did not want to discount that for people because it does sound like it was a bad experience for people.

 Commissioner Grefenberg proposed they move forward using the Task Force report as a consensus but begin the anew. Commissioner Manke stated she did not want to hear about disagreements on the Task Force, she wanted to hear about what other cities have done because she did not want it to be about the Task Force, she wanted it to be about the Commission and what they are looking at. She would like the Commission to look at everything together and then comparing what the Task Force looked at and not having why those other things were in there. She wanted to take a fresher look on this because she believed that when the Task Force went forward there was a misunderstanding as to what the intention was and she felt like the Commission was tasked to do this and put some plans, options out there for foundations and it got off far beyond what the Commission wanted.

Chair Becker stated if they used the October meeting in October for the more core definitional information and getting the motivations and intentions on why they are doing this, then they could break into more specific items in meetings going forward after October. Commissioner Manke thought it was worth a try and if that did not work then they could look towards having a separate meeting on the issue. Commissioner Sanders agreed with that idea.

Public Comment: Ms. McCormick stated she was in heartened to hear they were willing to start anew with this concept and thought it would go a long way for the citizens that they do, even make a blanket statement that they will be starting fresh. She thought as far as asking, did the Council say they want neighborhood associations, why do they want neighborhood associations. She apologized to Commissioner Miller for being upset and indicated she is not generally upset. She thought this is really representative of what she was trying to get across before. When people get upset it really helps to be heard and she thought that is why she is continuing to be upset because of comments. If they have a group of people and you push most of them away, those that are left will have agreement but she did not know if that is really the intent if they want community engagement. She did not think what they are looking for is consensus to their point, they want to bring people along, especially when a number of those that are descending are ones that actually have the neighborhood associations and she would like to be invited if they have a brainstorming session. She thought the Commission should invite those people who are doing it in the City of Roseville. Edina is an entirely different demographic than Roseville and she suggested they ask peer communities to come to the meetings and find out what works for them and what do the citizens of Roseville want in their formation of associations and where to take it from there. She stated it was not her intent and she asked that if there are any special meetings that they be televised because as they have been talking, you cannot rely on minutes and she has talked to several Councilmembers about that and they feel that things need to be on record. Chair Becker agreed and indicated that is why he was cool to the idea of a separate meeting.

 Chair Becker stated in regards to why they are doing this and what has the Council asked for, there were a number of recommendations in the original Community Engagement Task Force report related to neighborhood associations and when that culminated in the form of this Commission and they adopted that body of work as a beginning of a work plan that they would

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 12 of 21

prioritize over the coming years, that was in there and they took a look at that and added that to the proposed list they brought before the Council at the end of 2014 and said those were the five projects for 2015. He stated the Council has not asked them to form neighborhood associations but they have put out the priority project that the Council agreed to which related to looking at ways the City can encourage and facilitate it which is why they are doing this.

Ms. McCormick stated that raises the question why and for what purpose did the Council want to encourage this, was it from the residents, and was there some value to it. She thought it would be helpful to know their perspective and why they were asking for it going forward.

Chair Becker proposed they more or less keep the plan as outlined except shift everything down a month and put in October's agenda items talking about motivations behind this, using as a potential reference using certain sections of this report and find out why they want to do this and why this is important and they do not get into specific items until future meetings.

<u>Commissioner Grefenberg raised the point of providing There was discussion regarding mileage reimbursement disbursement</u> for speakers coming to the meetings.

Commissioner Grefenberg stated there are three neighborhood associations in the City that should be involved. Chair Becker thought was not to resuscitate the Task Force Ddiscussions and how the associations formed and anyone is invited to the meeting to give their input. He stated the value of bringing in the associations to talk will be more about them, not what happened on the Task Force. Commissioner Sanders stated all three associations were started with a common enemy. She stated she was trying to change her association, which is 24 years old. It was formed with a rallying sense and as the current chair she was trying to change that so they do not come together to find something negative but to celebrate the positive in their community. Commissioner Adedayo thought it would also be interesting to find out from the associations what they felt they needed from the City and how they City can support them.

Commissioner Manke asked what if they were to have a meeting at one of their new community buildings and invite more than one to come at the same time to talk and as a group they can focus on the positive and other cities may learn something as well. Commission Miller stated he liked the sentiment of the idea but it sounded like a lot of work. Commissioner Grefenberg stated he was in agreement with what was said and go with what the Chair has summarized with the knowledge that they can always revise the timeline.

Chair Becker thought for the October meeting they could have the neighborhood associations give them some information and then for the November and December meetings have other cities come in to talk to them. Commissioner Manke stated she wants this to be a positive experience and no more sniping, no more jumping up to defend someone only focus on things they can move forward on.

 Commissioner Adedayo thought they could have some focus questions that could be sent out to the associations. She indicated she would form the questions for the Commission. Chair Becker indicated he looked forward to that.

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### b. Review Plan for Community Listening and Learning Events

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Chair Becker stated based on the feedback they received they are rebranding this. One of the ideas resonating with the City Council is that they can use this as a template for a listening and learning session with the residents. They wanted to balance between coming up with a framework product and pull it off one or two times to demonstrate how it can be done, especially since they had a willing partner with funds and availability and desire to help them facilitate this. That is what the current draft consists of in the packet. He thought the next steps will be to open up conversations with the City Council and get their feedback on the proposal and incorporate that as well and then this will culminate into some sort of dedicated session with the Council on this topic. Key to pulling this off is if they are engaging residents and asking things of them and they have certain expectations that the City is going to do something with that feedback so how do they ensure that and what the Council appetite is for that.

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Commissioner Grefenberg asked if Chair Becker wanted approval of this listening and learning enclosure. He was ready to move approval. Chair Becker indicated that was approved at the last meeting and has not changed.

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### c. Update on Joint Task Force on Zoning Notification

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Chair Becker stated he included in the packet attachment 7C, an email memo from Community Development Director Paul Belato Bilotta and some meeting minutes from the July 16<sup>th</sup> meeting.

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Commissioner Manke stated they met again in August and that meeting was almost solely focused on extraordinary notifications and they went through the notification. Commissioner Grefenberg stated the attached Land Use Tables was primarily only for their review but he was pleased with the decision to move forward with the extraordinary notification, which was one of the items in their Civic Engagement Task Force, predecessor to this and it was also approved by the Council as a priority for them in December 2014. He thought they are beginning to get the data in. Commissioner Manke stated they basically went through all of the possible situations they could think of so they have people like herself who have no background in it to the staff who comes across this stuff all of the time. They looked at if this met the criteria that they would have to look at extraordinary notification process and she thought for the most part they have got themselves covered for most of the situations. She thought the biggest hang up they saw was the part about renters and places where they did not have the information to notify and they already worked on that from the last session by putting these databases together. That was the biggest piece. There was not much new as far as extraordinary notification. She stated they know what they are doing and have everything they could come up with so with them moving forward on the databases, that is a huge leap forward.

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Commissioner Grefenberg stated he agreed regarding the tenant notification but more importantly is that they have now created a database of all the apartments and condo units, which they did not have before and now they do. Now they can reach renters and condo users since

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 14 of 21

they have that database. There is a now a means for communication with renters, which is one of their high priorities.

Commissioner Manke stated in the report they gave to the Council there are basically three databases. One is apartments, one is rental housing and the third is geared toward the commercial side. There is another one that they will move forward with once they know this database is working and that would be for more of the industrial type of areas. She thought they were doing a great job.

Commissioner Miller stated he had a question on the super impact line, which is where he got a little lost. He asked if they were saying that normally it would be something out of the norm for Roseville such as a stockyard or rendering plant and would they have concern in doing a notification for something like a Walmart. He could see the question of how do you decide where that line is. He asked for clarification on that. Commissioner Grefenberg thought they are learning from the past. This was in response to the asphalt plant and relates to more environmental threats or issues. The extraordinary notification would be to notify the residents who might be beyond the standard 500 feet of the property line of the place, if there were issues of wind and smell, which can go further than 500 feet. He thought this was a way to address that issue. At their last meeting there was more discussion on this.

Commissioner Manke stated when they do a project it has to meet certain things and so many of the projects, if something is happening within a project that requires extraordinary notification then chances are it will go through another process anyways where the City does not have to look at it or these other little flags will take it into a certain direction in which case there is a whole process by the State that is followed anyways so the City is not focused on having to look at that notification.

Commissioner Adedayo stated a lot of development projects have to go through what is called an Environmental Impact Statement to talk about what are the potential environmental effects the project would have on a given area so it is not an organization as much as it is a process. Commissioner Grefenberg thought when that process began, it would alert the City to decide if there needed to be extraordinary notification given.

### d. Discuss Policies and Procedures for Civic Engagement Website Module

Chair Becker stated this is the latest draft written by Mr. Bowman and presented to the City Council shortly after their joint meeting with the Council. The Council asked Mr. Bowman to get feedback from the Commission and bring it back to the Council.

Mr. Bowman thought there were a lot of things in the document that they would see in a standard social media or electronic policy dealing with purpose, scope, general conditions and restrictions. He was not sure they would need to go over that stuff in too much detail. He was looking for feedback on if there was any thoughts on processes as far as posting of topics, discussion items that relate to those kinds of things.

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 15 of 21

Commissioner Grefenberg stated the Website Committee discussed reviewed Mr. Bowman's draft policies and prepared suggested changes and additions to the policy. Some may not be critically necessary but some are: Hhe thought working with Scott and Jonathan, said the Website Committeey came had come up with suggested changes. On line 8, there was some concern that the City has an overriding interest in deciding what is asked and seems a little excessive. They City cannot decide what residents ask; and the intent to speak up of Speak Up is to encourage two-way communication with residents. They suggested this be clarified or delete what is meant by "ask". Another thing on line 15, they suggest "I understand the policy established guidelines for employees and residents", he thought this was policies for residents. He would point out in the definition section on line 22, allows for resident generation of questions and topics along with other things mentioned and he thought it was their expectations that this setup would also generate topics and issues from the residents and would not just be from department heads. He thought that was an important clarification they would ask the Council to consider. Mr. Bowman stated the whole idea of the idea section of that is kind of where the residents will have an opportunity to provide questions and suggest ideas. He thought the discussion areas were a little more formalized and that is where he saw those areas being staff driven or as being driven by this Commission if they had a topic that should be suggested but he thought most of those areas will be staff looking for feedback on those certain things. He wondered how else they would be used.

Chair Becker stated they talked about the ideation section, they talked about the discussion section where there are City promoted topics, and then there is a forum area that other cities use for loose discussion and questions from residents. He thought that area would be used for questions. Mr. Bowman stated the forum section is more a way for the City to put out a topic and then rank the responses, whereas discussions are a little bit freer flowing. He stated the use by forums allows the City to look at what the feedback is with a "thumbs up or down." Part of the handicap is that they have not gotten to use it yet so once they get into it and use it, then they will see where they can put different topics.

Commissioner Grefenberg stated when they got into this years ago, there was a way that residents could raise topics or ask questions. He stated looking at the <u>website</u> mockup, it was not clear in the language. Mr. Bowman stated all of the words have been set by Graticus and he is working on this with them. Commissioner Grefenberg thought it would be useful on line 24 to say the City website allows for resident generation of questions and topics and the committee thought it would be a great addition to put that into the policies to clarify that.

Mr. Bowman reviewed the Graticus Granicus wording with the Commission. Commissioner Grefenberg stated he agreed with what was said but needed it to be clarified. He stated on line 35, "to seek feedback from residents about current and potential projects" and then add "as well as issues of community and neighborhood concern" because since the City decides what is a project they need to allow room for community or neighborhood to initiate an issue that City Hall is not even aware of. The other change, he beings now to insert the Community Engagement Commission and was not included in the previous policy. Line 41, "staff will be responsible for day to day maintenance. Staff may rely from time to time on additional City staff, City Manager, Department Heads, and City Councilmembers". He would suggest also

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 16 of 21

including the Community Engagement Commission. He thought it needed to be reflected in the policy.

Commissioner Grefenberg reviewed grammar changes with the Commission and he did not think it was clear in the mockup draft policies that where the residents can ask questions. Chair Becker asked Commissioner Grefenberg thought questions from residents should be answered by a particular staff member associated with that type of inquiry, such as how long their grass should be. Commissioner Grefenberg stated his neighborhood received some confusing letters from the Public Works Department about water being shut off he thought this would be a question that could be asked and answered on the Civic Engagement module.

-Chair Becker asked where that type of question would be asked on the website. Mr. Bowman stated he was not sure because it was very specific to that one neighborhood or resident and from looking at other cities websites he did not see that type of interaction and thought the resident would just call the Public Works Department if they had a question and would not use the Community Engagement Module that way. Commissioner Miller did not think that was the type of discussion they necessarily want to push towards that module.

Commissioner Grefenberg asked if questions <u>from the public</u> are allowed. Mr. Bowman indicated they were. Commissioner Grefenberg thought it would be useful to put into the policy that questions can be asked by the community and responses received from the City.

Commissioner Grefenberg reviewed more changes with the Commission. He submitted <u>his-the</u> <u>Committee's draft</u> changes to Mr. Bowman to be added to the minutes.

Commissioner Grefenberg stated there seemed to be an added burden placedaste on Commissions with the language they are recommending be crossed out. Mr. Bowman asked if Commission be given carte blanche. Commissioner Grefenberg state by no means, Commissions are only advisory and they all understand that. It says "Commissions may suggest topics for staff to include but that they not have to go through the City Manager approval." They understand how the department works and the City Manager will have the right to change anything but it seemed to them that they were picking on Commissions and he thought this was something they vigorously thought seemed unnecessary. Commissioner Miller thought it might be that they are explicating saying what the process already is and understood to be for everything and the City Manager has the ultimate authority on things like this but it seemed unnecessary to add that in specifically spelling that out. Mr. Bowman stated he will not be the final determining factor about what goes up. He will take it to the City Manager and he will decide whether or not it goes up or not and that is why that wording is in there.

Commissioner Miller thought there was an additional burden being placed on topics coming from them. Mr. Bowman indicated that was just the process. There was discussion regarding why the Commissions were addressed in that section because it seemed to single them out. Mr. Bowman stated he would take that under advisement and discuss it with the City Manager.

Community Engagement Commission Minutes September 10, 2015 – Draft Minutes Page 17 of 21

Commissioner Grefenberg stated the only other thing was to add the Commission in on line 65. 718 719

The only other change is on line 107. He wondered if there was consensus or agreement on this.

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727 728 Commissioner Adedayo stated one thing she noticed under Moderating Public Comments, it states "prohibiting of obscene or racist comments", which is great but she also wondered if they could include other comments marginalized ing other groups identifies such as "homophobics" and, sexist". Mr. Bowman was not sure if those would fall under personalized attacks because that is already stated in there. Commissioner Adedayo stated because there is talk about discrimination in the policy there should be discussion about other ways people are being discriminated. Chair Becker thought under the second bullet point the wording could be "Prohibiting of obscene or racist comments or other discriminatory comments towards other marginalized groups."

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733 734 The Website Committee implicitly Commissioner \_\_\_moved and Commissioner \_\_\_seconded a motion to approve the draft policy as amended by both the blue items in the handout as well as the language given by Commissioner Adedayo. **Motion passed unanimously.** (No Commissioner made or seconded the motion but they voted on it)

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#### **CEC Social Gathering** e.

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Commissioner Manke stated she has not gotten any feedback yet. Commissioner Adedayo stated she did not receive the original survey. Commissioner Manke indicated she would send it out again.

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### Chair, Committee, and Staff Reports

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#### a. **Staff Report**

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Staff Liaison Bowman stated the 14<sup>th</sup> City Council meeting will be for their budget discussions and the preliminary budget vote for the not to exceed levy as well as some HRA discussions. He is planning to bring the Community Engagement module back to the Council on the 28<sup>th</sup>.

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### **New Business**

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#### **Gavel Club** a.

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Commissioner Grefenberg stated this Commission in early spring joined the Gavel Club and while he was still Chair of the Gavel Club he suggested a topic might be the Community Engagement Commissions efforts from the website to neighborhood associations but primarily to raise their profile on who they are and what they do. That Committee meets the third Wednesday of every month.

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Commissioner Grefenberg stated he has chaired the club because he is retired. Tthe Gavel Club is a collection of social service agencies and private groups, like the Lions, Quanta's, League of Women Voters; and the Park Department also belongs. They are the only Commission that

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 18 of 21

belongs and basically they just share what their groups are doing. Every meeting has a focus on one of the organizations or members and since they are a member he thought it would be good to raise their profile and for the outreach committee to do. He stated the next Gavel Club meeting is October 21<sup>st</sup>. He would like to have someone else on the Commission help present their Commission to the club. He noted the meeting at is 12:00. Commissioner Sanders stated she would be willing to help out.

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#### b. Memo from Roger Hess

Chair Becker stated they received through the website a message from <u>a resident residents</u> related to some recent statements the Mayor had made regarding a settlement of a lawsuit against the Police Department. He reviewed the background and indicated he did forward the feedback to the Council and they indicated the City Council has seen the message also.

Commissioner Sanders stated Roger Hess Jr. is a resident in their community and he is really concerned about transparency with the City and wanting to know more; and she was sure there were other residents that wanted to know more. He mentioned that the settlement was \$60,000 and also the lawyers' fees so it actually cost \$100,000 and the statement that Mayor Dan Rowe gave at the Council meeting was very short and there wasn't any time for people to ask questions and there are residents out there that want to know more about this. She thought it was important to bring this up because if they truly are trying to engage the City they should help them find out more or offer more information so it is transparent.

Mr. Bowman stated if residents had questions, there are all sorts of ways on the website to ask for feedback from the Council and they can always call the City Manager and Councilmembers as well. Commissioner Sanders encouraged Mr. Hess to come to a Council meeting and ask during public comment for more information because she believed the Mayor said that was all that was going to be said and there would be no more. Mr. Bowman thought the Mayor was referencing some personnel issues that are confidential.

Chair Becker stated he was glad Commissioner Sanders reached out to Mr. Hess and reminded him that he can come to the meetings.

Commissioner Grefenberg stated since they are discussing the letter he thought it should be added to the minutes as an attachment. It was his understanding that this item will be brought back to the Council after internal review and then more information may become public but he was not sure.

Commissioner Grefenberg moved and Commissioner Sanders seconded a motion to add the letter, as received from Mr. Roger Hess be attached to the minutes and referred to in the text, see attachment.

Chair Becker wondered if this should be attached as a bench item to the packet rather than the minutes. Mr. Bowman thought it would be cleaner to put it directly in the minutes. Chair

Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 19 of 21

Becker asked Mr. Bowman to check to see <u>how\_where</u> the letter should be <u>put into the minutes</u>placed.

# Motion passed unanimously.

#### c. Welcome Packet

Commissioner Manke stated in their report to the City Council she thought Commissioner Grefenberg said it was inactive. Commissioner Grefenberg indicated it was dormant. Commissioner Manke stated the wording lead her to think they were not interested in doing anything about it whereas it had been an earlier item they had been working on. Mr. Bowman stated they did some research together on this and Commissioner Mueller ended up resigning from the Commission. That is kind of where it stopped.

 Commissioner Manke stated she started working on this with Commissioner Mueller and sent her some information after doing some extensive research out there as to other States that have cities that have done this so she felt this was a little unfair and knew that the Council is looking at whether it belongs with the Commission or if it belongs with another Commission and at this point, because she thought it does belong in the HRA and they have done it before but something that has not been actively worked on for a while and they are a community engagement and she felt was a huge piece of this welcome packet that she would offer it up that they look at this as a task force, a joint task force with HRA. She stated HRA has the funding but she wanted to make sure as the Community Engagement Committee that they have that connection and she thought they could work very well together on it.

Chair Becker asked if she had concerns about timing. Over the next few months they should be forming their recommendations for 2016 and is this something that could wait until sometime in 2016 or would she like to get working on it now. Commissioner Manke stated it all depends on what the City Council plan is.

Chair Becker stated the feedback he recalled was <u>onea</u> Councilmember stating they liked the idea of the welcome packet and they should <u>start\_consider</u> working with the HRA on it but he was not aware of any other Council thought to resuscitate it. Commissioner Manke got the feeling that the Council was not sure if the Committee or the HRA should be tackling it but she thought it should be a joint task force. Chair Becker stated he would <u>re-watch the bring this forward to the next-Council meeting to find out what they were thinking verify.</u>

Commissioner Grefenberg thought some preliminary research needed to be done to see if the HRA was even interested in it-such a proposal before they go the route of another task force. Commissioner Manke asked if it was the Commissions responsibility to contact the HRA to find out what their plans are to do with it. She thought a lot has to do with what the City Council wants. Her recommendation is to go to the City Council and ask them.

Mr. Bowman thought it would be interesting to do some market research and see how people are accessing this type of information and would they even use a welcome packet. Commissioner

Community Engagement Commission Minutes September 10, 2015 – Draft Minutes Page 20 of 21

- Manke stated the information that she started to put together is basically an online welcome 852 packet. They could also consider some of the business community and thought it was an 853
- excellent place for them to advertise. 854

856 Chair Becker stated when Commissioner Mueller left this item was on her plate and at the time Commissioner Manke was interested in helping out so he would propose that they put this on the 857

agenda of their next meeting to discuss further.

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# **Commission Communications, Reports, and Announcements**

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Chair Becker stated the Roseville Human Right Commission is in co-sponsorship with the Roseville Library and hosting an event, Civility a Better Choice, on Saturday, September 19<sup>th</sup> from 9-1 at the Roseville Library Community Room. If you want more information go to RCLreads.org and click on events and classes and select the calendar to find the event.

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Commissioner Adedayo stated there is a learning event coming up around Community Engagement. An event that Theresa Gardella's organization sponsors. This could be an opportunity to increase their learning and understanding around community engagement. It is on September 30<sup>th</sup> from 9-11 a.m. at URock in North Minneapolis. The name of the event is "Advancing our practice sharing strategies and expertise." She has been going to several of the events over the last year and she has really enjoyed them.

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# **Commissioner-Initiated Items for Future Meetings**

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Chair Becker stated he noted a few items as a course of this meeting. They will kick off the Neighborhood Association Work Pplan beginning with talking about some of the motivations and they will see if they can ask some of the chairs of the associations to come to the meeting to talk to them briefly.

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Commissioner Grefenberg thought it would be a good opportunity to understand the Uniform Commission Code as it relates to them, which may include some discussion on minutes and what is considered handouts.

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# **Recap of Commission Actions This Meeting**

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Chair Becker stated there are some bench handouts that will be added to either their meeting minutes or packet. Commissioner Sanders and Grefenberg will be doing the Gavel Club talk on October 21<sup>st</sup>. They have a couple of take aways related to the Welcome Packet. They will be reaching out to cities that have done Neighborhood Associations and engage their interest and availability to come and talk to the Commission over the next few months. He will re-watch the Council meeting and figure out direction on the HRA and Councilmembers please reach out to him as well, and framing questions for neighborhood organizations.

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Commissioner Grefenberg stated he would like some discussion on outreach planning for the Speak Up Roseville. He thought it would be important to hear from Mr. Bowman and give him Community Engagement Commission Minutes September 10, 2015 – *Draft Minutes* Page 21 of 21

some thoughts on outreach and conceivably, his suggestion is to have a committee meeting to discuss this with Mr. Bowman first before the meeting. There is significant discussion about outreach. He thought they could help by going to the Commissions and telling them what they are doing. He would like the possibility of a committee meeting with the possibility of a full report back to the full Commission at their next meeting.

# **Adjournment**

Commissioner Adedayo moved and Commissioner Manke seconded a motion to adjourn. **Motion passed unanimously.** Meeting adjourned at 9:03 p.m.

# Framing questions for receiving information from existing neighborhood associations

- 1. Tell us about your experience with your neighborhood organization. When was it started? What was the particular cause or issue that brought your organization together?
- 2. Tell us about some of the activities your organization has been involved in over the years. What have been some successes? What challenges have you faced?
- 3. What is your organization's vision for the future? How can the city most support that vision?

of neighborhood associations, city recognition of neighborhood associations, ways in which the city can encourage and facilitate neighborhood associations, and two-way communication between the city and neighborhood associations. Task Force members did not necessarily agree on all topics and, for this reason, this report indicates areas where further consideration by the CEC is recommended. Also, it is important to note that this report does not go beyond neighborhood associations and address other ways that the City of Roseville could facilitate neighborhood participation in civic decision-making.

# **General Definitions Informing Task Force Deliberations**

What is Civic Engagement: Three years ago, the Civic Engagement Task Force (precursor of the CEC) defined Civic Engagement as follows:

"Individual and collective actions designed to identify and address issues of public concern. Civic engagement can take many forms— volunteering on city commissions and committees, involvement with neighborhood groups or other non-profit civic organizations, and/or organizational involvement for electoral participation. It can include efforts to directly address an issue, work with others in a community to solve a problem or interact with the institutions of representative democracy."

What is a Neighborhood Association? A voluntary neighborhood-based group of residents within a specific geographic area who come together to protect, preserve, and enhance the livability of their neighborhood.<sup>2</sup>

**Who is a Neighbor?** Residents who either own or rent within a neighborhood. Some neighborhood associations may choose to include local business owners who operate businesses within the designated neighborhood area.<sup>3</sup>

# **Purposes of Neighborhood Associations**

The purposes of a particular neighborhood association are determined by an association. Generally speaking, the following are purposes commonly identified by many neighborhood associations. The listing herein is not meant to be prescriptive or exhaustive but to serve as guidelines for existing or future Roseville neighborhood associations.

#### Neighborhood associations:

- 1. Build a sense of community and a culture of neighborliness;
- 2. Involve residents in their democratic forms of government;
- 3. Promote social activities of varied interest to residents;
- 4. Maintain and enhance the quality of neighborhood life and safety;

<sup>&</sup>lt;sup>1</sup> American Psychological Association: <a href="http://www.apa.org/education/undergrad/civic-engagement.aspx">http://www.apa.org/education/undergrad/civic-engagement.aspx</a>

<sup>&</sup>lt;sup>2</sup> NOTE: A neighborhood association should not be confused with a homeowner's association (often referred to as a HOA). A neighborhood association is a voluntary association formed around a particular community issue or interest. In contrast, a homeowner's association requires mandatory membership and arises out of ownership in a commoninterest community, e.g., condominium, townhome, or other planned development. Such homeowner's associations deal primarily with financial obligations relating to the common property interest, e.g. maintenance and repairs, provided services, etc.

<sup>&</sup>lt;sup>3</sup> There was a public comment in disagreement with whether business owners should be included in neighborhood associations.

- 5. Provide the means by which issues and concerns of a neighborhood can be more effectively expressed and communicated, thus serving as a vital link between local government (City Council, Departments, and City Commissions, as well as School District and County government) and the neighborhood;
- 6. Promote community and civic engagement by presenting opportunities for resident involvement;
- 7. Assist staff in disseminating timely and understandable information to provide for informed resident participation in government decision-making and planning, thus gaining better acceptance and understanding of government decisions; and
- 8. Function as a liaison enabling two-way communication between neighborhoods and government entities on matter of interest such as zoning changes, redevelopment projects and their neighborhood impact, park projects and Comprehensive Plan amendments as well as other planning efforts.

# **Benefits of Neighborhood Associations**

Neighborhood associations are one of many ways in which the City connects with its residents in the development and implementation of policies, programs, and services. Associations also encompass the process of communicating and working collaboratively with citizens and other stakeholders in balancing various interests and issues affecting their lives and neighborhood.

We recommend that the City recognize that neighbors can sometimes better understand and communicate their neighborhood's issues and concerns to City Hall, especially in a suburb that does not have ward representation.

Neighbors are often in a better position for raising the right issues and asking the relevant questions concerning a neighborhood. Their involvement and collaboration in civic decision-making provide City staff and officials an opportunity to answer their concerns and address their issues. Community members can also provide a valuable source of expertise to influence government decisions that improve neighborhood quality of life and delivery of public services. Neighborhood associations are an important means to facilitate and encourage neighbors to become involved in their community and engaged in local government and to improve communications between residents and their government.

Potential benefits of neighborhood associations and their involvement in a collaborative decision-making process include:

- 1. Provides residents a means to express a unified and collective voice;
- 2. Increases residents' overall awareness of issues, decisions, and other issues that affect the neighborhood and the City;
- Offers opportunities for local government officials, developers, and residents to prioritize important projects, development, and planning and for the City and developers to solicit input from residents before development plans are finalized and before City approval is secured;
- 4. Allows the development of better and more creative ideas and solutions and encourages thinking 'outside the box';
- 5. Instills a climate of respect and acknowledgement of the interests of various participants, staff, and decision-makers;

- 6. Facilitates the resolution of neighborhood issues within the neighborhood: provides City officials and staff a better understanding of what are the issues neighborhood residents are concerned about;
- 7. Improves buy-in and acceptance of outcomes and improves confidence in the process leading to an increase in sustainable decisions and greater resident satisfaction with the City's decision-making process;
- 8. Engenders trust between citizens and local government;
- 9. Improves the City's access to the expertise of its citizens and expands the capabilities of existing city staff;
- 10. Nurtures the potential pool of informed and engaged candidates for Commissions and other volunteer efforts in the city; and
- 11. Assists seniors and elderly desiring to age in place an additional sense of connectedness and support.

# **City Recognition of Neighborhood Associations**

The Task Force recommends that Neighborhood associations have the opportunity to register with and be recognized by the City. Further, the Task Force recommends that standards for Neighborhood association recognition be limited to a set of minimal requirements to allow for variation in associations across the City. It is important to note that the Task Force believes that not all Neighborhood groups should be required to be recognized. Instead recognition is suggested for groups that want to participate in the communication expectations and/or receive support from the City as described below.

While each recognized Neighborhood association will determine its own purpose, priorities, structure, level of formality, and level of activity, this Task Force recommends the following minimal standards for associations recognized by the City:

- Association name and contact information: The association will provide the City with the
  name of the association and the contact information (name, phone number, email
  address) for the primary association contact(s) to facilitate efficient two-way
  communication between the City and the neighborhood association.
- Association geographic boundaries: Each association will work with the city to
  recommend and determine its own geographic boundaries. The association will provide
  the City with an adequate description of the neighborhood. This description will identify
  the specific streets that form the boundaries of the neighborhood. The Task Force
  recommends that further consideration be given to the appropriate size of neighborhood
  associations when determining boundaries.
- Communication to members: The association must identify at least one pre-determined approach for communicating to its members (e.g., email, postal mail, phone) and will commit to communicating with its members when the City sends notices to the neighborhood association.
- <u>Inclusiveness:</u> The association will commit to being inclusive of residents within the neighborhood, with voluntary membership open to both home owners and renters in the area. The association will determine whether it would like to include businesses as part of its association.<sup>4</sup>

<sup>&</sup>lt;sup>4</sup> Supported by all five members present at the July 22<sup>nd</sup> meeting.

# REQUEST FOR COUNCIL ACTION

Date: October 5, 2015

Item No.:

Department Approval City Manager Approval

Item Description: Discussion of Civic Engagement Module Policy & Procedures

#### BACKGROUND

- In March of 2015 the City Council approved a recommendation of the Community Engagement
- 3 Commission to contract with Granicus to develop an electronic civic engagement module for
- integration with the City of Roseville website. A contract was executed with Granicus, which
- developed the Speak Up, Roseville module www.speakuproseville.org.
- At the August 24 meeting staff brought forward policies and procedures for administering the
- 7 civic engagement module and reviewed the layout of the Speak Up, Roseville site. After
- 8 discussion it was determined that the module required further refinement. The City Council also
- 9 requested that staff seek feedback from the Community Engagement Commission about the
- module and the policies and procedures developed to administer its use and return at a future
- 11 City Council for further discussions.
- During the September 10 Community Engagement Commission meeting, the Commission
- presented staff with its feedback and recommendations. The Commission's recommendations
- have been incorporated into the policy document, with the exception of section VII. Posting of
- Topics, about which staff is requesting City Council guidance. Specifically, the City Council
- should discuss the role of commissions in the posting of topics.
- Staff has also been in contact with Granicus and will discuss design elements raised by the City
- 18 Council during the August 24 meeting.

#### 19 POLICIES AND PROCEDURES

- 20 Staff developed a Speak Up, Roseville Policies and Procedures manual to assist with the oversite
- and management of the module. The manual discusses responsibilities for day-to-day
- maintenance, interaction responsibilities, use requirements and restrictions, and topic selection,
- as well as other logistical items.

#### STAFF RECOMMENDATIONS

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- 25 Staff recommends that the City Council accept the revised Speak Up, Roseville Policies and
- 26 Procedures Manual after providing guidance on section VII. Posting of Topics and grant final
- 27 approval for launch and integration of civic engagement module into City website.

# REQUESTED COUNCIL ACTION

- A motion to accept the revised Speak Up, Roseville! Policies and Procedures Manual and authorize
- staff to begin integration of civic engagement module into City website.

Prepared by:

Attachments:

Garry Bowman, Staff Liaison

A: Speak Up, Roseville Policies and Procedures Manual (revised 10/09/15)

B: Community Engagement Commission Speak Up, Roseville Policy – draft recommendations

# CITY OF ROSEVILLE

# SPEAKUP, ROSEVILLE! POLICIES AND PROCEDURES



2660 CIVIC CENTER DRIVE ROSEVILLE, MN 55113

Revised: 8/19/15

#### Speak Up, Roseville Policy - draft

August 2015

#### I. Policy

The City of Roseville will determine how its web-based civic engagement module, Speak Up, Roseville, will be designed, implemented and managed as part of its overall communication strategy.

#### II. Purpose

This policy establishes guidelines for the use of Speak Up, Roseville. The policy ensures the proper use of the civic engagement module by its employees and residents and establishes procedures for operating the module in a positive and informative fashion. Staff tasked with using the module shall have the responsibility to use these resources in an efficient, effective, ethical and lawful manner.

#### III. Scope

This policy applies specifically to the Speak Up, Roseville civic engagement module. The City's official website, <a href="www.cityofroseville.com">www.cityofroseville.com</a> shall remain the City's primary online medium for communicating information to the public.

#### IV. Definition

Speak Up, Roseville is a civic engagement module integrated into the City's website that allows for resident generation of questions and topic, feedback through discussions on selected topics, and direct feedback via surveys. The module allows residents to find out about ongoing Projects, create/share/vote on citizen-generated Ideas, and connect with other residents that share their interests.

#### V. General Conditions & Restrictions

#### Goals

The goals of integrating a civic engagement module is:

- To promote the value and importance of civic participation among residents
- To sustain the productive involvement of its residents
- To engage a broader audience and generate fresh ideas
- To better inform residents of new and ongoing projects
- To seek feedback from residents about current and potential projects as well as issues of community or neighborhood concern
- To foster 2-way communications channels between the City and its residents, and to maintain an open, professional and responsive dialog with residents

# VI. Management of Civic Engagement Module

Communications staff will be responsible for day-to-day maintenance of Speak Up, Roseville. Communications staff may at times rely on the expertise of additional city staff, the city manager, department heads, city councilmembers, and commissions to assist with interactions as necessary.

When using Speak Up, Roseville a representative of the City of Roseville will:

- Adhere to personnel policies
- Use appropriate language
- Not provide private or confidential information
- Not negatively comment on community partners or their services
- Not provide information related to pending decisions that would compromise negotiations
- Be aware that all content added to a site is subject to open records/right to know laws and discovery in legal cases

#### VII. Use

The primary use of Speak Up, Roseville will be for the City to better inform residents of new and ongoing projects and to receive feedback from residents about those projects and other issues of community concern. Speak Up, Roseville will also be a place where residents can share their own ideas, ask questions, and receive responses from the City.

### VIII. Posting of Topics

City staff will be primarily tasked with generating and moderating topics for inclusion on Speak Up, Roseville City Councilmembers will also produce guidance for topics. Commission members may suggest topics for staff to include in discussion or forum section of the module. Inclusion of suggested topics made by commission members shall be determined by the City Manager. Resident's ideas and discussion items shall be posted in the Ideas section of the module; however should staff determine that an idea should be escalated to a discussion or forum item it may choose to do so after consultation with the City Manager. Staff interested in employing the survey function of Speak Up, Roseville shall do so only after receiving approval from the City Council. Staff will also make it known that the surveys are for informational purposes and are not meant to serve as scientific measurements of public opinion.

#### VIII. Posting of Topics (from CEC recommendations)

City staff will be primarily tasked with generating and moderating topics for inclusion on Speak Up, Roseville City Councilmembers and the Community Engagement Commission will also produce guidance for topics. Commission members Commissions may suggest topic for staff to include in discussion or forum section of the module. Inclusion of suggested topics made by commission members shall be determined by the City Manager. Resident's ideas and discussion items shall be posted in the Ideas section of the module; however should staff determine that an idea should be escalated to a discussion or forum item it may choose to do so after consultation with the City Manager. Staff or Commissions interested in employing the survey function of Speak Up, Roseville shall do so only after receiving approval from the City Council. Staff will also make it known that the surveys are for informational purposes and are not meant to serve as scientific measurements of public opinion.

#### IX. Hosting, Training, and Support

City of Roseville Communications staff will provide basic training to the primary staff members responsible for maintaining Speak Up, Roseville.

#### X. Data Retention

The City will comply with the Minnesota General Record Retention Schedule. Routine social media posts and comments by residents are considered "transitory correspondence," as defined by the Minnesota General Records Retention Schedule. These messages are not required to be retained.

#### XI. Disclaimer

The following disclaimer will be posted as a part of Speak Up, Roseville:

Speak Up, Roseville is operated by the City of Roseville. The City reserve the right, at our sole discretion, to change, modify, add or delete comments or posts, photos and video at any time.

Comments associated with unlawful activity or that contain offensive or vulgar language or photos, personal attacks on staff or members of the public, political endorsements of any kind, commercial advertisements or any other form of commercial solicitation will be removed.

The City of Roseville has the right to reproduce any pictures or videos to this site in any of its publications or websites or any other media outlets.

The views, postings or opinions expressed on this site do not necessarily reflect those of the City of Roseville.

#### XII. Advertising

The City of Roseville does not endorse any product, service, company or organization advertising through its civic engagement module.

#### XIII. Privacy Policy

The City of Roseville does not share information gathered through its social media sites with third parties for promotional purposes. However, any information you provide to the city is subject to the Minnesota Data Practices Act. This law classifies certain information as available to the public upon request.

#### XIV. Moderating Public Comments

City of Roseville staff, with administrative rights, will not edit posted comments, but may remove comments that are abusive; obscene; defamatory; in violation of the copyright, trademark right or other intellectual property right of any third party; or otherwise inappropriate or incorrect. The following may be removed by city staff:

- Potentially libelous comments
- Obscene, racist or homophobic comments
- Personal attacks, insults or threatening language
- Plagiarized material
- Private, personal information published without consent
- Comments totally unrelated to the topic of the forum
- Commercial promotions or spam
- Hyperlinks to material that is not directly related to the discussion
- Sexual content or links to sexual content
- Encourage or promote illegal activity
- Promote political campaigns or ballot measures
- Information that may compromise the safety or security of the public
- Posts by individuals using aliases or false names to utilize module

In addition, residents may flag abusive or offensive comments as part of the Speak Up, Roseville terms of use. Once a comment has been flagged it is removed from being displayed and placed into a queue for staff review. Should staff determine the comment to have violated the module's terms of conditions the comment will be deleted and the posting member warned. Repeated offensive posts may result in loss of posting privileges for the offending poster.



- 1 Speak Up, Roseville Policy draft
- 2 As revised by the Community Engagement Commission

**September 13. 2015** 

- 3 Original revised 08/19/2015; CEC Revisions 09-13-2015
- 4 I. Policy
- 5 The City of Roseville will determine how its web-based civic engagement module, SpeakUp, Roseville!,
- 6 will be designed, implemented and managed as part of its overall communication strategy.

# 7 II. Purpose

- 8 The City has an overriding interest in deciding what is "asked" and "answered" on behalf of the City.
- 9 [Comment: The phrase "The City has an overriding interest in deciding what is asked "seems a little
- 10 excessive if not totalitarian. The intent of Speak Up is to **encourage** two-way communication between
- residents and the City. . The City cannot decide what a resident asks as long the poster follows the
- requirements of Sections XI and XIV below.]

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- 14 This policy establishes guidelines for the use of SpeakUp, Roseville!. The policy ensures the proper use of
- 15 the civic engagement module by its employees and residents, and establishes procedures for operating
- the module in a positive and informative fashion. Staff tasked with using the module shall have the
- 17 responsibility to use these resources in an efficient, effective, ethical and lawful manner.

#### 18 III. Scope

- 19 This policy applies specifically to the SpeakUp, Roseville! civic engagement module. The City's official
- 20 Website, www.cityofroseville.com shall remain the City's primary online medium for communicating
- 21 information to the public.

#### 22 IV. Definition

- 23 SpeakUp, Roseville! is a civic engagement module integrated into the City's website that allows for
- 24 Resident generation of questions and topics, feedback through discussions on selected topics and direct
- 25 feedback via surveys. The module allows residents to find out about ongoing Projects, create/share/vote
- on citizen-generated Ideas, and connect with other residents that share their interests.

#### V. General Conditions & Restrictions

#### 28 Goals

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- 29 The goals of integrating a civic engagement module is:
  - To promote the value and importance of civic participation among residents
  - To sustain the productive involvement of its residents
  - To engage a broader audience and generate fresh ideas
  - To better inform residents of new and ongoing projects
- To seek feedback from residents about current and potential projects <u>as well as issues of</u>
   community or neighborhood concern
- To foster 2-way communications channels <u>between the City and its residents</u>, and to maintain
   an open, professional and responsive dialog with residents

#### VI. Management of Civic Engagement Module

- 39 Communications staff will be responsible for day-to-day maintenance of SpeakUp, Roseville!
- 40 Communications staff may at times rely on the expertise of additional city staff, the city manager,
- 41 department heads, and city councilmembers, and the Community Engagement Commission to assist
- 42 with interactions.

- When using SpeakUp, Roseville! [Note: Missing a noun, who is the representative] as a representative of the City of Roseville will:
  - Adhere to personnel policies
  - Use appropriate language
  - Not provide private or confidential information
  - Not negatively comment on community partners or their services
  - Not provide information related to pending decisions that would compromise negotiations
  - Be aware that all content added to a site is subject to open records/right to know laws and discovery in legal cases

# 52 VII. Use

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- 53 The primary use of SpeakUp, Roseville! will be for the City to better inform residents of new and ongoing
- 54 projects and to receive feedback from residents about those projects and other issues of community
- 55 <u>concern</u>. SpeakUp, Roseville! will also be a place where residents can share their own ideas, <u>ask</u>
- 56 <u>questions</u>, and receive responses from the City.

# VIII. Posting of Topics

- 58 City staff will be primarily tasked with generating and moderating topics for inclusion on SpeakUp,
- 59 Roseville! City Councilmembers and the Community Engagement Commission will also produce guidance
- 60 for topics. Commission members Commissions may suggest topic for staff to include in discussion or
- 61 forum section of the module. Inclusion of suggested topics made by commission members shall be
- 62 determined by the City Manager. Resident's ideas and discussion items shall be posted in the Ideas
- 63 section of the module; however should staff determine that an idea should be escalated to a discussion
- or forum item it may choose to do so after consultation with the City Manager. Staff or Commissions
- 65 interested in employing the survey function of SpeakUp, Roseville! shall do so only after receiving
- 66 approval from the City Council. Staff will also make it known that the surveys are for informational
- purposes and are not meant to serve as scientific measurements of public opinion.

#### 68 IX. Hosting, Training, and Support

- 69 City of Roseville Communications staff will provide basic training to the primary staff members
- 70 Responsible for maintaining SpeakUp, Roseville!

#### 71 X. Data Retention

- 72 The City will comply with the Minnesota General Record Retention Schedule. Routine social media posts
- 73 and comments by residents are considered "transitory correspondence," as defined by the Minnesota
- 74 General Records Retention Schedule. These messages are not required to be retained.

#### XI. Disclaimer

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- 76 The following disclaimer will be posted as a part of SpeakUp, Roseville!:
- 77 SpeakUp, Roseville! is operated by the City of Roseville. The City reserve the right, at our sole
- 78 discretion, to change, modify, add or delete comments or posts, photos and video at any time.
- 79 Comments associated with unlawful activity or that contain offensive or vulgar language or
- 80 photos, personal attacks on staff or members of the public, political endorsements of any kind,
- 81 commercial advertisements or any other form of commercial solicitation will be removed.
- 82 The City of Roseville has the right to reproduce any pictures or videos to this site in any of its
- publications or websites or any other media outlets.
- The views, postings or opinions expressed on this site do not necessarily reflect those of the City

86	XII. Advertising
87	The City of Roseville does not endorse any product, service, company or organization advertising
88	through its civic engagement module.
89	XIII. Privacy Policy
90	The City of Roseville does not share information gathered through its social media sites with third
91	parties for promotional purposes. However, any information you provide to the city is subject to the
92	Minnesota Data Practices Act. This law classifies certain information as available to the public upon
93	request.
94	XIV. Moderating Public Comments
95	City of Roseville staff, with administrative rights, will not edit posted comments, but may remove
96	comments that are abusive; obscene; defamatory; in violation of the copyright, trademark right or other
97	intellectual property right of any third party; or otherwise inappropriate or incorrect. The following may
98	be removed by city staff:
99	Potentially libelous comments
100	• Obscene or racist comments or other discriminatory comments towards other marginalized
101	<u>groups</u>
102	Personal attacks, insults or threatening language
103	Plagiarized material
104	Private, personal information published without consent
105	<ul> <li>Comments totally unrelated to the topic of the forum</li> </ul>
106	Commercial promotions or spam
107	<ul> <li>Hyperlinks to material that is not directly related to the discussion</li> </ul>
108	<ul> <li>Sexually Sexual content or links to sexual content</li> </ul>
109	<ul> <li>Encourage or promote illegal activity</li> </ul>
110	<ul> <li>Promote political campaigns or ballot measures</li> </ul>
111	<ul> <li>Information that may compromise the safety or security of the public</li> </ul>
112	<ul> <li>Posts by individuals using aliases or false names to utilize module</li> </ul>
113	
114	In addition, residents may flag abusive or offensive comments as part of the SpeakUp, Roseville! Terms
115	of use. Once a comment has been flagged it is removed from being displayed and placed into a queue
116	for staff review. Should staff determine the comment to have violated the module's terms of conditions
117	the comment will be deleted and the posting member warned. Repeated offensive posts may result in
118	loss of posting privileges for the offending poster.

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of Roseville.

# CHAPTER 201 ADVISORY COMMISSIONS

# SECTION:

201.1 : Establishment

201.2 : Purpose

201.3 : Membership

201.4 : Terms

201.5 : Compensation 201.6 : Organization

201.7 : Meetings and Reports

# **201.1 : ESTABLISHMENT:**

- A. All permanent standing advisory commissions to the City shall be established by adoption of an ordinance under this Title, and shall be governed by the provisions of this Chapter.
- B. From time to time, the City Council may elect to establish other advisory groups by adoption of a resolution establishing, among other things, the purpose, membership, organization, duties and term of service for such advisory groups.

# **201.2** : **PURPOSE**:

Advisory Commissions are established to provide a method for citizen input and are advisory to the City Council. No advisory commission shall have decision-making authority for the City, except as expressly established by this Code or State Statutes.

#### **201.3** : **MEMBERSHIP**:

- A. All members of advisory commissions shall be residents of the City, and shall be appointed by majority vote of the City Council.
- B. In addition to the regular commission members, the City Council may appoint additional residents of the city who are the age of 18 or under and enrolled in high school to serve one-year terms as ex-officio youth commissioners.

#### **201.4** : TERMS:

- A. Term Length: Members shall serve terms of three years, except for youth members and the first members appointed following the creation of the commission. First members shall be appointed as follows: At least one third of members shall be appointed for three-year terms, up to one third of the members shall be appointed for two-year terms, and the balance of the members shall serve a one-year term. Term length for any member will be established by the Council at the time of the appointment.
- B. Oath of Office: Every appointed member, before beginning his or her duties shall take an oath stating that he or she will faithfully discharge of the duties of the commission to which he

or she was appointed. Individual commissioners are expected to understand and adhere to the Roseville Ethics Code and attend the annual ethics training.

- C. Expiration of Terms: A member's term shall expire on March 31 of the year of the expiration of the term, or at such time as a successor is appointed.
- D. Term Limits: Members are eligible to serve two consecutive full terms on a commission in addition to any partial term served to complete an unexpired term resulting from a vacancy or an initial term upon creation of a commission. Upon completion of service on one commission, residents can be eligible for appointment to another commission, or after a period of at least one year, for appointment to the same commission on which they have previously served.
- E. Vacancies: Vacancies during a term shall be filled by the City Council for the unexpired portion of a term. A vacancy occurs in any of the following circumstances: resignation, residence outside the city, removal or death. The City Council reserves the right to defer filling commission vacancies for any length of time deemed necessary.
- F. Attendance: It is the expectation that Commissioners attend all meetings of the commission. An absence is considered the same whether it is excused or unexcused. If a commissioner is absent three consecutive meetings and/or misses a total of 30% or more of commission meetings in a rolling 12 month period, the staff liaison or commission chair will forward the information to the City Council.
- G. Removal: Members may be removed by the City Council without cause. A member's removal shall be by majority vote of the City Council. In addition:
  - 1. If a member fails to comply with the Roseville Ethics Code, the member may be removed by the City Council.
  - 2. If a member has absences from more than three consecutive commission meetings, or is absent from more than 30% of the meetings in any rolling 12 month period, the member may be removed by the City Council.

#### 201.5 : COMPENSATION:

Members of all advisory commissions shall serve without compensation.

# 201.6 : ORGANIZATION:

- A. Election of Officers: At the first meeting following the start of new regular terms of appointment, or at such other time as required by State Statutes, each advisory commission shall elect a chair and vice-chair from among its appointed members for a term of one-year.
- B. Governing Documents: City Code and State Statutes will govern commission activities. A commission shall not adopt separate by-laws or rules to govern commission duties or activities.
- C. Committees, Subcommittees and Task Forces: Commissions may by majority vote appoint committees or subcommittees of their own members from time to time as required for the conduct of their business. The formation of any other committees, task forces and/or alternate workgroups would be subject to the provisions of this Chapter and shall be created only after approval of the City Council. Subcommittees shall report on work underway and completed on a regular basis to the full commission.

- D. Logo and Materials: To reflect the official nature of the commission and to preserve consistency of the City's brand, only the official city logo or a Council-approved derivative of the logo, that contains the words "City of Roseville," shall be used on commission materials.
- E. Accessibility: Commission members will be available to residents of the city by providing a preferred phone number or email address that can be used on the city website and/or on print materials.
- F. Staff Liaison: Each commission will be served by a staff liaison to assist in meeting planning and commission processes and serve as a conduit to city staff and the City Council.
- G. New Commissioner Training: New commission members will receive both general and commission-specific training from the staff liaison and commission chair before beginning their term.

# **201.7**: MEETINGS AND REPORTS:

- A. Meeting Schedule: Prior to the start of each calendar year, each commission shall adopt a regular meeting schedule for the coming year. Commissions may amend their regular meeting schedule, cancel meetings, or call special meetings as needed by majority vote at a regular commission meeting. Commissions shall meet at least quarterly, except as otherwise required by this Code or State Statutes.
- B. Joint Meeting with City Council: At least once a year, each commission shall meet with the City Council to report on the previous year's work and to discuss work plans and pending issues for the upcoming year. Commissions may request additional joint meetings with the City Council whenever necessary to share information or seek guidance. A staff liaison is assigned to assist each commission and will work with the City Manager to schedule any joint meetings.
- C. Open Meeting Law and Data Practices: All meetings of a quorum of a commission need to be properly noticed and shall be subject to the requirements of State Statutes section 13D, as applicable. Individual commissioners are expected to understand and adhere to applicable state laws and statutes. When a vacancy exists on a commission, a quorum shall consist of a majority of the commission's non-vacant seats.
- D. Rules of Order: All commissions shall be subject to the same Rules of Order as are adopted annually by the City Council.
- E. Meetings: Commission meetings shall be held in a public place and the time, date, and location of the meeting shall be publicly noticed. Commission must allow time for public comment on each agenda item and at a Public Comment portion of the agenda at the beginning of each meeting. All meetings shall be televised and recorded for future reference. External site tours by a Commission shall be exempt from being televised, but such tours shall be publicly noticed as all other Commission meetings.
- F. Minutes and Reports: Commissions are required to keep a record of its meetings and actions available through the City, as well as other recommendations, reports, studies and other documents created or performed by or for a commission. Minutes of the meeting shall be detailed in the same way as the City Council minutes are written.

  (Ord. 1481, 07-20-2015)

# CHAPTER 209 COMMUNITY ENGAGEMENT COMMISSION

SECTION:

209.01: Establishment and membership 209.02: Scope, Duties and Functions

# **209.1: ESTABLISHMENT AND MEMBERSHIP:**

There is established a Community Engagement Commission of the City which shall consist of seven members appointed by the City Council and which shall be subject to Chapter 201 of the City Code.

# **209.2** : SCOPE, DUTIES AND FUNCTIONS:

The City Council has created the Community Engagement Commission to serve in an advisory capacity regarding the effective and meaningful involvement of Roseville residents in their community. The Commission shall make recommendations, review policies, and suggest strategies that will help to improve City communication and increase a sense of community.

The duties and functions of the Commission may include:

- A. Review and recommend opportunities to collaborate with neighborhood, community, educational, business, and social services groups and organizations.
- B. Recommend strategies for and actively promote and encourage effective and meaningful volunteerism as well as participation on advisory boards, task forces, commissions, and other participatory civic activities.
- C. Review and recommend ways to improve the City's public participation process and policies, identify under-represented groups, remove any barriers, and engage and promote increased participation of all residents (both homeowners and rental populations), businesses, and community and neighborhood organizations.
- D. Review and recommend ways to improve the City's communication efforts, both printed and electronic, to facilitate effective two-way communication between the City and its residents, businesses, community and neighborhood organizations including making information available in multiple languages.
- E. Collaborate with City staff to explore and inform the City Council regarding other government efforts in the area of community engagement, as well as the latest trends, technologies, tools, methods, and information used to facilitate community engagement, communication, and volunteer efforts.
- F. Advise the City Council on the community's visioning process.

(Ord. 1462, 2-10-2014) (Ord. 1481, 07-20-2015)